

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: JUDICIAL BRANCH, STATE OF CONNECTICUT

POC NAME: Steven Marhefsky

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POC PHONE: 860-706-5317

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:	<input type="text" value="480"/>
Q2: Jan-Mar 2023:	<input type="text" value="594"/>
Q3: Apr-Jun 2023:	<input type="text" value="489"/>
Q4: Jul-Sep 2023:	<input type="text" value="570"/>
Annual:	<input type="text" value="2,133"/>

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	<input type="text" value="427"/>
Q2: Jan-Mar 2023:	<input type="text" value="509"/>
Q3: Apr-Jun 2023:	<input type="text" value="424"/>
Q4: Jul-Sep 2023:	<input type="text" value="496"/>
Annual:	<input type="text" value="1,856"/>

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	4	1	1	6
Asian	6	11	3	12	32
Black or African American	54	102	90	82	328
Hispanic or Latino	104	171	102	154	531
Native Hawaiian or Other Pacific Islander	2	0	0	0	2
White Non-Latino or Caucasian	111	113	113	123	460
Some Other Race	9	5	10	2	26
Multiple Races	10	19	23	20	72
Not Reported	131	84	82	102	399
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	427	509	424	496	1856
B. GENDER					
Male	141	155	137	138	571
Female	278	342	272	354	1246
Not Reported	8	12	15	4	39
Not Tracked	0	0	0	0	0
Gender Total	427	509	424	496	1856
C. AGE					
Age 0- 12	73	120	70	110	373
Age 13- 17	52	75	49	44	220
Age 18- 24	44	59	48	59	210
Age 25- 59	235	233	243	261	972
Age 60 and Older	18	22	13	22	75
Not Reported	5	0	1	0	6
Not Tracked	0	0	0	0	0
Age Total	427	509	424	496	1856

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	14	9	11	12	46
B. Failure to report to police	3	7	2	0	12
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	7	3	11	12	33
D. Incomplete information	0	0	0	0	0
E. Contributory misconduct	19	14	14	10	57
F. Ineligible crime	36	10	12	27	85
G. Ineligible application	1	1	2	0	4
Other	0	0	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022: Not applicable to my state's process

Q2: Jan-Mar 2023: Not applicable to my state's process

Q3: Apr-Jun 2023: Not applicable to my state's process

Q4: Jul-Sep 2023: Not applicable to my state's process

Annual:

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	81	\$ 352	\$ 0	\$ 33,408	\$ 0	\$ 138,002	\$ 43,621	NA	\$ 0		\$ 119	\$ 0	\$ 215,502	0	50	0	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 550	NA	\$ 0		\$ 0	\$ 0	\$ 550	0	0		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 300	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 300	0	0		0	NA
Child Sexual Abuse	30	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,987	\$ 42,741	NA	\$ 0	NA	\$ 283	\$ 0	\$ 45,011	0	8		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 229	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 229	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	53	\$ 0	\$ 0	\$ 109,435	\$ 92,723	\$ 5,853	\$ 7,119	NA	\$ 0		\$ 2,730	\$ 0	\$ 217,860	0	3	0	0	1
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 14,410	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 14,410	0	0	0	0	NA
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 7,837	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 7,837	0	0	0	0	NA
Sexual Assault	22	\$ 639	\$ 0	\$ 0	\$ 0	\$ 1,010	\$ 29,124	NA	\$ 0	NA	\$ 0	\$ 0	\$ 30,773	0	10	0	0	NA
Stalking	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	NA	\$ 0		\$ 0	\$ 0	\$ 1,000	0	1	0	0	NA
Terrorism																		
Total	192	\$ 991	\$ 0	\$ 157,253	\$ 92,723	\$ 155,218	\$ 124,155	NA	\$ 0	NA	\$ 3,132	\$ 0	\$ 533,472	0	72	0	0	1

You added "Other" crime types: Child Witness to Domestic Violence - 3 paid claims \$3,055.52 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	69	\$ 0	\$ 0	\$ 18,558	\$ 0	\$ 105,800	\$ 16,771	NA	\$ 0		\$ 137	\$ 0	\$ 141,267	0	47	2	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,715	NA	\$ 0		\$ 0	\$ 0	\$ 2,715	0	1		0	NA
Child Pornography																		
Child Sexual Abuse	20	\$ 0	\$ 0	\$ 868	\$ 0	\$ 1,150	\$ 21,087	NA	\$ 0	NA	\$ 0	\$ 0	\$ 23,105	0	5		0	NA
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	74	\$ 0	\$ 0	\$ 171,548	\$ 149,229	\$ 0	\$ 3,575	NA	\$ 0		\$ 4,684	\$ 0	\$ 329,036	0	11	0	0	4
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	\$ 0	\$ 1,400	\$ 0	\$ 0	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 1,400	0	0	0	0	NA
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 150	NA	\$ 0		\$ 0	\$ 0	\$ 150	0	0	0	0	NA
Sexual Assault	25	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,808	\$ 20,819	NA	\$ 0	NA	\$ 209	\$ 0	\$ 23,835	0	2	0	0	NA
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,576	NA	\$ 0		\$ 0	\$ 0	\$ 1,576	0	1	0	0	NA
Terrorism																		
Total	193	\$ 0	\$ 0	\$ 192,374	\$ 149,229	\$ 109,757	\$ 66,693	NA	\$ 0	NA	\$ 5,030	\$ 0	\$ 523,083	0	67	2	0	4

You added "Other" crime types: Child Witness to Domestic Violence - 5 paid claims \$6,447.96 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	78	\$ 404	\$ 0	\$ 25,012	\$ 0	\$ 121,008	\$ 27,748	NA	\$ 0		\$ 0	\$ 0	\$ 174,171	0	50	4	1	0
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,988	\$ 5,038	NA	\$ 0		\$ 0	\$ 0	\$ 9,026	0	3		0	NA
Child Pornography																		
Child Sexual Abuse	25	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,584	\$ 34,856	NA	\$ 0	NA	\$ 0	\$ 0	\$ 37,440	0	6		0	NA
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	63	\$ 0	\$ 0	\$ 43,180	\$ 151,634	\$ 0	\$ 6,745	NA	\$ 0		\$ 4,044	\$ 0	\$ 205,604	0	2	0	0	3
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	\$ 0	\$ 2,845	\$ 0	\$ 15,130	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 17,975	0	0	0	0	NA
Robbery	2	\$ 40	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,550	NA	\$ 0		\$ 0	\$ 0	\$ 1,590	0	0	0	0	NA
Sexual Assault	24	\$ 85	\$ 0	\$ 0	\$ 0	\$ 655	\$ 13,239	NA	\$ 0	NA	\$ 0	\$ 0	\$ 13,980	0	5	0	0	NA
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,833	NA	\$ 0		\$ 0	\$ 0	\$ 1,833	0	1	0	0	NA
Terrorism																		
Total	202	\$ 529	\$ 0	\$ 71,038	\$ 151,634	\$ 143,365	\$ 91,009	NA	\$ 0	NA	\$ 4,044	\$ 0	\$ 461,619	0	67	4	1	3

You added "Other" crime types: Child Witness to Domestic Violence - 6 paid claims \$9,220.90 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	67	\$ 950	\$ 0	\$ 11,866	\$ 0	\$ 73,150	\$ 29,368	NA	\$ 0		\$ 140	\$ 0	\$ 115,474	0	48	1	0	0
Burglary																		
Child Physical Abuse/Neglect	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,167	NA	\$ 0		\$ 0	\$ 0	\$ 1,167	0	2		0	NA
Child Pornography	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5	NA	\$ 0		\$ 0	\$ 0	\$ 5	0	0		0	NA
Child Sexual Abuse	32	\$ 0	\$ 0	\$ 0	\$ 0	\$ 21,401	\$ 40,927	NA	\$ 0	NA	\$ 0	\$ 0	\$ 62,328	0	5		0	NA
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	69	\$ 0	\$ 0	\$ 51,640	\$ 159,116	\$ 419	\$ 4,616	NA	\$ 0		\$ 6,031	\$ 0	\$ 221,821	0	7	0	0	3
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 714	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 714	0	0	0	0	NA
Robbery	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,835	NA	\$ 0		\$ 0	\$ 0	\$ 2,835	0	0	0	0	NA
Sexual Assault	30	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,491	\$ 12,971	NA	\$ 0	NA	\$ 0	\$ 0	\$ 16,462	0	8	0	0	NA
Stalking																		
Terrorism																		
Total	207	\$ 950	\$ 0	\$ 63,506	\$ 159,116	\$ 99,174	\$ 91,890	NA	\$ 0	NA	\$ 6,171	\$ 0	\$ 420,807	0	70	1	0	3

You added "Other" crime types: Child Witness to Domestic Violence - 1 paid claim, \$1,800 for Mental Health Counseling

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	295	\$ 1,706	\$ 0	\$ 88,845	\$ 0	\$ 437,960	\$ 117,508	NA	\$ 0		\$ 396	\$ 0	\$ 646,415	0	195	7	1	0
Burglary																		
Child Physical Abuse/Neglect	12	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,988	\$ 9,470	NA	\$ 0		\$ 0	\$ 0	\$ 13,458	0	6		0	NA
Child Pornography	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 300	\$ 5	NA	\$ 0		\$ 0	\$ 0	\$ 305	0	0		0	NA
Child Sexual Abuse	107	\$ 0	\$ 0	\$ 868	\$ 0	\$ 27,121	\$ 139,612	NA	\$ 0	NA	\$ 283	\$ 0	\$ 167,883	0	24		0	NA
DUI/DWI	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 229	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 229	0	0	NA	0	NA
Fraud/Financial Crimes																		
Homicide	259	\$ 0	\$ 0	\$ 375,803	\$ 552,701	\$ 6,272	\$ 22,055	NA	\$ 0		\$ 17,490	\$ 0	\$ 974,321	0	23	0	0	11
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	7	\$ 0	\$ 0	\$ 18,655	\$ 0	\$ 15,844	\$ 0	NA	\$ 0		\$ 0	\$ 0	\$ 34,499	0	0	0	0	NA
Robbery	5	\$ 40	\$ 0	\$ 0	\$ 0	\$ 7,837	\$ 4,535	NA	\$ 0		\$ 0	\$ 0	\$ 12,412	0	0	0	0	NA
Sexual Assault	101	\$ 724	\$ 0	\$ 0	\$ 0	\$ 7,964	\$ 76,153	NA	\$ 0	NA	\$ 209	\$ 0	\$ 85,050	0	25	0	0	NA
Stalking	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,409	NA	\$ 0		\$ 0	\$ 0	\$ 4,409	0	3	0	0	NA
Terrorism																		
Total	794	\$ 2,470	\$ 0	\$ 484,171	\$ 552,701	\$ 507,515	\$ 373,747	NA	\$ 0	NA	\$ 18,377	\$ 0	\$ 1,938,981	0	276	7	1	11

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The State of Connecticut Office of Victim Services (OVS) Victim Compensation Program experienced a 12.5% increase in the number of new applications received during FFY 2023 compared to FFY 2022. Increases of 26.2% for Emotional Injury claims and 35.7% for Homicide claims involving a motor vehicle (DUI/DWI, Hit and Run) were noted.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 148

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The administrative assistant verifies that all applications have been signed and that the application is not a duplicate application. The administrative assistant enters the application into the claims processing database and will send a letter of acknowledgement to the claimant or representing attorney. The claims examiners develop each claim received by requesting information from the claimant or representing attorney, law enforcement agencies, employers, and service providers to ensure that eligibility for victim compensation is met. The claims examiner will follow-up on each file to review if OVS received the requested information. If the requested information has not been received, the claims examiner will continue requesting the information. If there is no response after the fourth and final request, the claims examiner will seek the information from the claimant or representing attorney. Once all the needed information is received, the claims examiner recommends a determination on the compensability of the claim. The recommendations are: Approved with Pay (the claim met eligibility criteria and there are compensable expenses), Approved without Pay for personal injury and survivor benefit claims, or Administrative Closure for emotional injury claims (the claim met eligibility criteria but there are no compensable expenses at the point of decision) or Non-Compensable (the claim does not meet eligibility criteria). For recommendations of Approved with Pay, the claims examiner also recommends the amount of compensation to be awarded for the expenses and losses that were submitted by the claimant. A claims supervisor, victim services supervisor, program manager, or OVS's Judicial Legal Counsel reviews the eligibility recommendation, expenses, and losses to ensure that relevant policies and statutes were followed. If additional information is needed, the file will be returned to the claims examiner. If the claim has all the needed information, a written decision, or administrative closure letter for emotional injury claims, is forwarded to the claimant or representing attorney. All claimants receive a letter advising them of OVS recovery rights. In claims regarding motor vehicle incidents, civil cases due to the criminal incident, juvenile offender cases, workers compensation cases, or if the incident occurred at a business, school, or medical provider/hospital; the victim services supervisor or program manager reviews these claims for potential recovery opportunities. When OVS receives information regarding pending civil settlements concerning claimants awarded compensation, the claimant and the claimant's attorney, will receive a letter indicating the amount owed to satisfy OVS's recovery right. If the case is pending in civil court, OVS will subscribe to the Connecticut Judicial Branch Civil Case Look-up system to receive civil case notifications. If there is a pending criminal case, OVS will register with CT SAVIN to receive criminal case notifications. After the case is disposed, if probation is ordered, OVS will review the order to determine if restitution is a condition of probation. If restitution was ordered for the same expenses that were paid by the OVS Compensation Program, OVS will contact the probation officer requesting that if any restitution is paid, an account be created for OVS to receive any restitution payments.

3. **Does your state have a victim satisfaction survey?**

Yes

A. Number of victim satisfaction surveys distributed during the reporting period. 0

B. Number of victim satisfaction surveys completed during the reporting period. 0

C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 0

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

The Connecticut Paid Family and Medical Leave Act (PFMLA) established in 2022 provides for disability leave payments for employees in Connecticut. PFMLA does not pay 100% of salary loss; but pays a percentage, based upon a formula established under the program. Under the Act, eligible employees that receives compensation from PFMLA, cannot receive funds from any other state or federal program for the same time period. As a result, if an OVS claimant has received compensation under PFMLA, OVS cannot cover the difference of a claimant's average salary loss versus what they received from PFMLA for the time period of the wage loss. Unless a statute change is made to the PFMLA, these victims are not eligible to receive 100% salary replacement. In FFY 2023, there was a 37% reduction in payments for personal injury wage loss reimbursement compared to the prior year.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

OVS assists victims of federal crime if they meet our eligibility criteria. OVS works closely with the Connecticut FBI Victim Specialist and the U.S. Department of Justice Victim-Witness Coordinator to assist victims or relatives of victims to complete OVS applications, coordinate benefits and to obtain crime information for victims of federal crimes.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

OVS continues to conduct focused trainings with VOCA-VA funded member program victim advocates to address specific issues regarding the applications they submitted, and to answer questions regarding the OVS Victim Compensation Program. These trainings have allowed OVS to address issues that were specific to each member program. The community contractors continue to be the highest referral source for applicants. During the report period, 52% of OVS applications received were referred from the community advocates.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

VOCA Administrative funds were used to send compensation program administrators to the August 2023 VOCA National Administrators Conference for Victim Assistance and Victim Compensation. The conference provided opportunities for networking, information sharing, and the ability to learn new practices and ideas in the area of compensation claims processing and compensation program management.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

Effective October 1, 2022, PA 22-47 requires employees of the Department of Children and Families (DCF) and the Childrens Advocacy Center (CAC) to provide information about services available to crime victims including victim compensation. OVS worked collaboratively with DCF and CAC to develop any notification systems needed for their employees. OVS also conducted trainings with DCF employees regarding the OVS Victim Compensation Program and the information specific to PA 22-47.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

OVS Compensation staff work closely with OVS court-based Victim Services Advocates to obtain crime information, when necessary, and/or court proceeding dates from the State s Attorney s office. OVS contacts law enforcement agencies yearly to confirm that we have their current contact information. We also send the agencies a list of our current forms/publications to ensure they have our most recent information and to determine if they need any additional materials. OVS staff also presents a four-hour module on crime victims at Connecticut municipal and state police department training academies and a one-hour module during police recertification training.

10. **Please explain any public outreach efforts to improve awareness of your program.**

New and current VOCA Victim Assistance-funded contractor staff attended trainings on the OVS Compensation Program during the report period. Materials related to the Compensation Program were emailed to attendees prior to each training. Throughout the report period, materials on the Compensation Program continued to be distributed to the agencies. For each day of National Crime Victims Rights week, OVS posted tweets relative to the theme for the week to the Judicial Branch X (formerly Twitter) page. Information on OVS services and a link to the OVS webpage were also provided in tweets during the week. During this week, information on OVS services was sent to all Human Services agencies in each town or city across the state. In collaboration with sexual assault campus advocates, OVS provided information on our programs and services to be distributed to various locations on college campuses.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

There are no additional outcome measures that have not already been reported in this submission.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.