

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: LEGAL AFFAIRS, FLORIDA DEPARTMENT OF

POC NAME: Anna Phillips

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	13	6	17	12	48
Asian	23	23	31	18	95
Black or African American	666	670	894	765	2995
Hispanic or Latino	406	498	509	511	1924
Native Hawaiian or Other Pacific Islander	2	4	3	8	17
White Non-Latino or Caucasian	551	615	743	590	2499
Some Other Race	19	15	24	35	93
Multiple Races	50	46	87	84	267
Not Reported	136	136	144	117	533
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	1866	2013	2452	2140	8471
B. GENDER					
Male	577	661	765	619	2622
Female	1189	1249	1586	1452	5476
Not Reported	100	103	101	69	373
Not Tracked	0	0	0	0	0
Gender Total	1866	2013	2452	2140	8471
C. AGE					
Age 0- 12	136	130	186	150	602
Age 13- 17	127	148	157	133	565
Age 18- 24	250	253	291	267	1061
Age 25- 59	1144	1201	1482	1348	5175
Age 60 and Older	204	279	335	240	1058
Not Reported	5	2	1	2	10
Not Tracked	0	0	0	0	0
Age Total	1866	2013	2452	2140	8471

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Only one application is usually counted per crime

Q2: Jan-Mar 2023:

Only one application is usually counted per crime

Q3: Apr-Jun 2023:

Only one application is usually counted per crime

Q4: Jul-Sep 2023:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	8	67	25	8	108
B. Failure to report to police	82	107	118	204	511
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	29	53	42	35	159
D. Incomplete information	9	28	80	24	141
E. Contributory misconduct	24	33	31	38	126
F. Ineligible crime	177	270	212	277	936
G. Ineligible application	324	660	542	598	2,124
Other	0	0	0	0	0

Denial explanation:

Qtr 2: The NCJA/OVC VOCA Center published a document titled "Performance Measurement Denial Reason Crosswalk" which Florida's compensation program used to categorize denials reasons that were previously captured as "other"; therefore, there are no "other" denial reasons to report.

Qtr 4: The NCJA/OVC VOCA Center published a document titled "Performance Measurement Denial Reason Crosswalk" which Florida's compensation program used to categorize denials reasons that were previously captured as "other"; therefore, there are no "other"

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	207	\$ 0	NA	\$ 90,722	\$ 0	\$ 122,077	\$ 25,422	\$ 150,450	\$ 1,203		NA	\$ 0	\$ 389,874	0	24	0	0	0
Burglary	16	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 750	\$ 0	\$ 7,813		NA	\$ 0	\$ 8,563	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	NA	\$ 4,416	\$ 0	\$ 0	\$ 1,013	\$ 0	\$ 0		NA	\$ 0	\$ 5,429	0	0	0	0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 166	\$ 0	\$ 0		NA	\$ 0	\$ 166	0	0	0	0	0
Child Sexual Abuse	674	\$ 0	NA	\$ 0	\$ 0	\$ 250	\$ 1,388	\$ 0	\$ 0	\$ 635,186	NA	\$ 0	\$ 636,824	0	0	0	0	0
DUI/DWI	6	\$ 0	NA	\$ 0	\$ 29,659	\$ 290	\$ 0	\$ 0	\$ 0		NA	\$ 0	\$ 29,949	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	128	\$ 4,500	NA	\$ 155,548	\$ 681,566	\$ 0	\$ 9,868	\$ 0	\$ 0		NA	\$ 0	\$ 851,482	0	2	0	0	0
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,500	\$ 0		NA	\$ 0	\$ 1,500	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	20	\$ 0	NA	\$ 58,497	\$ 27,092	\$ 2,136	\$ 1	\$ 0	\$ 500		NA	\$ 0	\$ 88,226	0	0	0	0	0
Robbery	21	\$ 0	NA	\$ 0	\$ 0	\$ 2,635	\$ 0	\$ 0	\$ 6,795		NA	\$ 0	\$ 9,430	0	0	0	0	0
Sexual Assault	812	\$ 0	NA	\$ 3,542	\$ 0	\$ 1,104	\$ 21,077	\$ 16,750	\$ 0	\$ 613,027	NA	\$ 0	\$ 655,500	1	0	0	0	0
Stalking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$ 0		NA	\$ 0	\$ 3,000	0	0	0	0	0
Terrorism																		
Total	1,890	\$ 4,500	NA	\$ 312,725	\$ 738,317	\$ 128,492	\$ 59,685	\$ 171,700	\$ 16,311	\$ 1,248,213	NA	\$ 0	\$ 2,679,943	1	26	0	0	0

*** Other expense explanations**

Assault	Payments in former system used by the department to process claims did not track benefit types by crime.
Burglary	Payments in former system used by the department to process claims did not track benefit types by crime.
Child Physical Abuse/Neglect	Payments in former system used by the department to process claims did not track benefit types by crime.
Child Pornography	Payments in former system used by the department to process claims did not track benefit types by crime.
Child Sexual Abuse	Payments in former system used by the department to process claims did not track benefit types by crime.
DUI/DWI	Payments in former system used by the department to process claims did not track benefit types by crime.
Homicide	Payments in former system used by the department to process claims did not track benefit types by crime.
Human Trafficking	Payments in former system used by the department to process claims did not track benefit types by crime.
Other Vehicular Crimes	Payments in former system used by the department to process claims did not track benefit types by crime.
Robbery	Payments in former system used by the department to process claims did not track benefit types by crime.
Sexual Assault	Payments in former system used by the department to process claims did not track benefit types by crime.
Stalking	Payments in former system used by the department to process claims did not track benefit types by crime.

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)											TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	436	\$ 0	NA	\$ 113,597	\$ 0	\$ 86,628	\$ 22,554	\$ 492,832	\$ 399		NA	\$ 0	\$ 716,010	0	162	0	0	0
Burglary	17	\$ 0	NA	\$ 0	\$ 0	\$ 10,000	\$ 0	\$ 0	\$ 7,547		NA	\$ 0	\$ 17,547	0	0	0	0	0
Child Physical Abuse/Neglect	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,575	\$ 3,000	\$ 0		NA	\$ 0	\$ 4,575	0	0		0	0
Child Pornography																		
Child Sexual Abuse	795	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 5,860	\$ 2,500	\$ 0	\$ 768,134	NA	\$ 0	\$ 776,494	0	1		0	0
DUI/DWI	9	\$ 0	NA	\$ 7,500	\$ 23,083	\$ 0	\$ 600	\$ 0	\$ 0		NA	\$ 0	\$ 31,183	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	127	\$ 850	NA	\$ 117,500	\$ 660,342	\$ 314	\$ 10,709	\$ 0	\$ 0		NA	\$ 0	\$ 789,715	0	3	0	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	20	\$ 0	NA	\$ 27,820	\$ 56,855	\$ 59	\$ 138	\$ 0	\$ 1,000		NA	\$ 0	\$ 85,872	0	0	0	0	0
Robbery	41	\$ 0	NA	\$ 9,715	\$ 0	\$ 4,040	\$ 0	\$ 0	\$ 17,262		NA	\$ 0	\$ 31,017	0	0	0	0	0
Sexual Assault	652	\$ 0	NA	\$ 49,132	\$ 0	\$ 6,930	\$ 27,208	\$ 26,469	\$ 0	\$ 518,404	NA	\$ 0	\$ 628,143	1	2	0	0	0
Stalking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$ 0		NA	\$ 0	\$ 3,000	0	0	0	0	0
Terrorism																		
Total	2,102	\$ 850	NA	\$ 325,264	\$ 740,280	\$ 107,971	\$ 68,644	\$ 527,801	\$ 26,208	\$ 1,286,538	NA	\$ 0	\$ 3,083,556	1	168	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	399	\$ 0	NA	\$ 278,831	\$ 8,539	\$ 106,287	\$ 25,018	\$ 403,284	\$ 725		NA	\$ 0	\$ 822,684	0	278	0	0	0
Burglary	20	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 9,428		NA	\$ 0	\$ 9,428	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,225	\$ 1,500	\$ 0		NA	\$ 0	\$ 2,725	0	1		0	0
Child Pornography																		
Child Sexual Abuse	612	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,395	\$ 4,000	\$ 0	\$ 586,503	NA	\$ 0	\$ 591,898	0	2		0	0
DUI/DWI	9	\$ 0	NA	\$ 63,202	\$ 25,834	\$ 977	\$ 0	\$ 0	\$ 500		NA	\$ 0	\$ 90,513	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	152	\$ 1,500	NA	\$ 75,000	\$ 846,452	\$ 0	\$ 16,995	\$ 0	\$ 0		NA	\$ 0	\$ 939,947	0	2	0	0	0
Human Trafficking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,500	\$ 0		NA	\$ 0	\$ 1,500	0	1	0	0	0
Kidnapping																		
Other Vehicular Crimes	30	\$ 0	NA	\$ 30,565	\$ 96,015	\$ 10,642	\$ 1,193	\$ 0	\$ 467		NA	\$ 0	\$ 138,882	0	0	0	0	0
Robbery	42	\$ 0	NA	\$ 0	\$ 0	\$ 10,000	\$ 2,694	\$ 0	\$ 16,870		NA	\$ 0	\$ 29,564	0	1	0	0	0
Sexual Assault	688	\$ 0	NA	\$ 890	\$ 0	\$ 192	\$ 27,452	\$ 43,866	\$ 0	\$ 549,820	NA	\$ 0	\$ 622,220	1	11	0	0	0
Stalking	4	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,750	\$ 0		NA	\$ 0	\$ 5,750	0	2	0	0	0
Terrorism																		
Total	1,959	\$ 1,500	NA	\$ 448,488	\$ 976,840	\$ 128,098	\$ 75,972	\$ 459,900	\$ 27,990	\$ 1,136,323	NA	\$ 0	\$ 3,255,111	1	298	0	0	0

You added "Other" crime types: The NCJA/OVC VOCA Center published a document titled

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EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 22	\$ 0	\$ 0	\$ 0		NA	\$ 0	\$ 22	0	1	0	0	0
Assault	523	\$ 1,500	NA	\$ 288,237	\$ 23,374	\$ 339,242	\$ 20,832	\$ 364,985	\$ 1,647		NA	\$ 0	\$ 1,039,817	0	251	0	0	0
Burglary	31	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 13,988		NA	\$ 0	\$ 13,988	0	0	0	0	0
Child Physical Abuse/Neglect	3	\$ 0	NA	\$ 3,084	\$ 0	\$ 0	\$ 525	\$ 0	\$ 0		NA	\$ 0	\$ 3,609	0	0	0	0	0
Child Pornography																		
Child Sexual Abuse	817	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 1,550	\$ 4,500	\$ 0	\$ 774,804	NA	\$ 0	\$ 780,854	0	0	0	0	0
DUI/DWI	16	\$ 0	NA	\$ 142,515	\$ 27,608	\$ 3,720	\$ 0	\$ 0	\$ 0		NA	\$ 0	\$ 173,843	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	197	\$ 0	NA	\$ 92,500	\$ 1,001,497	\$ 261	\$ 11,570	\$ 0	\$ 0		NA	\$ 0	\$ 1,105,828	0	2	0	2	2
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	50	\$ 0	NA	\$ 91,382	\$ 110,765	\$ 4,561	\$ 1,018	\$ 0	\$ 500		NA	\$ 0	\$ 208,226	0	0	0	0	0
Robbery	72	\$ 0	NA	\$ 5,032	\$ 0	\$ 864	\$ 8,191	\$ 0	\$ 29,864		NA	\$ 0	\$ 43,951	0	1	0	0	0
Sexual Assault	827	\$ 0	NA	\$ 0	\$ 0	\$ 10,951	\$ 34,007	\$ 40,051	\$ 0	\$ 641,272	NA	\$ 0	\$ 726,282	0	10	0	0	0
Stalking	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,500	\$ 0		NA	\$ 0	\$ 1,500	0	1	0	0	0
Terrorism																		
Total	2,538	\$ 1,500	NA	\$ 622,750	\$ 1,163,244	\$ 359,621	\$ 77,693	\$ 411,036	\$ 45,999	\$ 1,416,076	NA	\$ 0	\$ 4,097,920	0	266	0	2	2

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 22	\$ 0	\$ 0	\$ 0		NA	\$ 0	\$ 22	0	1	0	0	0
Assault	1,565	\$ 1,500	NA	\$ 771,387	\$ 31,913	\$ 654,234	\$ 93,826	\$ 1,411,551	\$ 3,974		NA	\$ 0	\$ 2,968,385	0	715	0	0	0
Burglary	84	\$ 0	NA	\$ 0	\$ 0	\$ 10,000	\$ 750	\$ 0	\$ 38,776		NA	\$ 0	\$ 49,526	0	0	0	0	0
Child Physical Abuse/Neglect	10	\$ 0	NA	\$ 7,500	\$ 0	\$ 0	\$ 4,338	\$ 4,500	\$ 0		NA	\$ 0	\$ 16,338	0	1		0	0
Child Pornography	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 166	\$ 0	\$ 0		NA	\$ 0	\$ 166	0	0		0	0
Child Sexual Abuse	2,898	\$ 0	NA	\$ 0	\$ 0	\$ 250	\$ 10,193	\$ 11,000	\$ 0	\$ 2,764,627	NA	\$ 0	\$ 2,786,070	0	3		0	0
DUI/DWI	40	\$ 0	NA	\$ 213,217	\$ 106,184	\$ 4,987	\$ 600	\$ 0	\$ 500		NA	\$ 0	\$ 325,488	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	604	\$ 6,850	NA	\$ 440,548	\$ 3,189,857	\$ 575	\$ 49,142	\$ 0	\$ 0		NA	\$ 0	\$ 3,686,972	0	9	0	2	2
Human Trafficking	2	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$ 0		NA	\$ 0	\$ 3,000	0	1	0	0	0
Kidnapping																		
Other Vehicular Crimes	120	\$ 0	NA	\$ 208,264	\$ 290,727	\$ 17,398	\$ 2,350	\$ 0	\$ 2,467		NA	\$ 0	\$ 521,206	0	0	0	0	0
Robbery	176	\$ 0	NA	\$ 14,747	\$ 0	\$ 17,539	\$ 10,885	\$ 0	\$ 70,791		NA	\$ 0	\$ 113,962	0	2	0	0	0
Sexual Assault	2,979	\$ 0	NA	\$ 53,564	\$ 0	\$ 19,177	\$ 109,744	\$ 127,136	\$ 0	\$ 2,322,523	NA	\$ 0	\$ 2,632,145	3	23	0	0	0
Stalking	9	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 13,250	\$ 0		NA	\$ 0	\$ 13,250	0	3	0	0	0
Terrorism																		
Total	8,489	\$ 8,350	NA	\$ 1,709,227	\$ 3,618,681	\$ 724,183	\$ 281,994	\$ 1,570,437	\$ 116,508	\$ 5,087,150	NA	\$ 0	\$ 13,116,530	3	758	0	2	2

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
The Bureau of Victim Compensation received 8,721 compensation claims and 5,734 sexual battery forensic examination claims during FFY 2022-23, which collectively is 3.85% less than the prior year therefore not representing any significant change.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 52

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. The process begins when a Victim Compensation Claim Form is submitted to the Bureau of Victim Compensation. The form is data entered into the system used to manage compensation claims, assigned a number, and reviewed by a trained Claims Analyst to determine if the eligibility criterion pursuant to law is met. If the form is not accompanied by acceptable documentation to substantiate the request for compensation, correspondences are generated to seek supporting documentation. If the claim is determined eligible, compensable expenses submitted with the application are addressed, and/or the victim/applicant is notified to submit additional compensable expenses for payment consideration.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
The Bureau of Victim Compensation continued to promote the availability of funding to domestic violence and rape crisis centers for allowable ancillary relocation costs through existing VOCA-Assistance sub-grants administered by the Bureau of Advocacy and Grants Management. Since FFY 2020-21, redirecting ancillary relocation costs to VOCA-Assistance and only considering interim shelter and housing needs ultimately led to the long-term sustainable budget solvency of the Crimes Compensation Trust Fund. By maintaining the cost savings measures for relocation assistance, the department was able to increase the amount offered for interim shelter and housing from \$1,000 to \$1,500 during FFY 2021-22, fostering a 27% increase in relocation assistance provided during FFY 2022-23.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
The Bureau of Victim Compensation continues to maintain excellent rapport with the Federal Bureau of Investigation, U.S. Attorney's Offices, and advocates affiliated with different branches of the armed forces by attending meetings, offering presentations, facilitating training, and working collaboratively in response to requests for compensation for crimes deemed federal jurisdiction. The department also responded to requests for information from the International Terrorism Victim Expense Reimbursement Program (ITVERP) to ensure there was no overlap in compensation.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
The Bureau of Victim Compensation participated at learning opportunities provided by the National Criminal Justice Association's VOCA Center, including the Developing Victim/Survivor Centered Correspondence workshop held in Tampa, Florida, in February 2023. The information shared was used to create new templates that simplified complicated legal citations while delivering important information in a compassionate, nonjudgmental, and victim centric manner. The new Notice of Determination - Ineligible, Notice of Determination - Eligible, Request for Information, Special Notice of Insurance Waiver Provision, and Notice of Payment correspondences were implemented in August 2023.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
The Bureau of Victim Compensation did not use federal Victim of Crime Act (VOCA) funds for administrative purposes during this reporting period. All administrative costs were paid using funds acquired through the state's Crime Compensation Trust Fund.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
No new or revised laws, administrative codes, or policy changes were implemented during this reporting period.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
The Bureau of Victim Compensation continued its partnership with victim service organizations, sexual assault response teams, children advocacy programs, numerous state agencies, faith-based community representatives, and local law enforcement agencies to provide support and assistance with filing compensation claims.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Public outreach is completed by offering continued education to victim advocates, service providers, law enforcement support staff, and community partners who engage victims of crime. The Bureau of Victim Compensation deployed a dedicated trainer to facilitate compensation discussions at Victim Services Practitioner Designation Training, Enhancing Victim Services Through Victim Compensation Training, and Florida Crisis Response Team Training which were offered multiple times throughout the state. The department also continued to publish posters offered in English, Spanish, and Creole, and brochures which were distributed at trainings and to Victim of Crime Act funded partners, as well as making them available to the public on our webpages at www.MyFloridaLegal.com and <https://VANext.MyFloridaLegal.com>.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

All Division of Victim Services and Criminal Justice Program departments, which includes the Bureau of Victim Compensation, file an Annual Report with the Governor and Legislature. The report provides an overview of activities and includes the total number of claims received, amounts paid, and calls resolved. It also includes the total amount received from all state funding sources including court costs, fines, restitution, and subrogation activities, and compares those amounts with the totals paid by each judicial circuit. To access a copy of the report, visit MyFloridaLegal.com, About the Office, Victims Advocacy, and select Crime Victims Services Resources.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The Bureau of Victim Compensation offers praise and sincere appreciation to the Office for Victims of Crime (OVC), for their continued coordination and willingness to assist. Like many other states, Florida received direct support from OVC's current administration which has had a profound impact at the state level. The department encourages OVC to continue the collection of feedback through the National Criminal Justice Association's VOCA Center, and collaboration with the National Association of Crime Victim Compensation Boards.