Office for Victims of Crime Victim Compensation Formula Grant Program Annual Performance Measures Report

October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: LOUISIANA, STATE OF

POC NAME: Danielle Lax

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POC PHONE: 225-342-1749

POPULATION DEMOGRAPHICS

 Number of people for whom an application was made for victim compensation benefits during the reporting period

reporting period. Q1: Oct-Dec 2022:

255 250 329

Q3: Apr-Jun 2023: Q4: Jul-Sep 2023:

Q2: Jan-Mar 2023:

329 253

Annual:

1,087

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	250
Q2: Jan-Mar 2023:	249
Q3: Apr-Jun 2023:	323
Q4: Jul-Sep 2023:	248
Annual:	1,070

3. Victim Demographics					
Population	Q1	Nu Q2	mber c Q3	of Viction Q4	ms Annual
A. RACE/ETHNICITY	0	0	0	4	4
American Indian or Alaska Native	0	0	0	1	1
Asian	2	2	0	0	700
Black or African American	172	182	246	188	788
Hispanic or Latino	11	8	8	2	29
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	41	47	52	49	189
Some Other Race	0	0	0	2	2
Multiple Races	2	1	9	5	17
Not Reported	22	9	8	1	40
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	250	249	323	248	1070
B. GENDER					
Male	112	136	153	131	532
Female	133	112	170	117	532
Not Reported	5	1	0	0	6
Not Tracked	0	0	0	0	0
Gender Total	250	249	323	248	1070
C. AGE					
Age 0- 12	14	15	8	12	49
Age 13- 17	25	18	23	20	86
Age 18- 24	46	60	76	47	229
Age 25- 59	151	138	198	156	643
Age 60 and Older	10	10	11	13	44
Not Reported	4	8	7	0	19
Not Tracked	0	0	0	0	0
Age Total	250	249	323	248	1070

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PERFORMANCE MEASURES

4.	Based on your program's general procedur	e,
	indicate if	

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

Number of new applications received during the reporting period

Q1: Oct-Dec 2022:	248
Q2: Jan-Mar 2023:	249
Q3: Apr-Jun 2023:	329
Q4: Jul-Sep 2023:	253
Annual:	1,079

Number of applications approved during the reporting period.

Q1: Oct-Dec 2022:	259
Q2: Jan-Mar 2023:	261
Q3: Apr-Jun 2023:	334
Q4: Jul-Sep 2023:	343
Annual:	1,197

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:	6
Q2: Jan-Mar 2023:	19
Q3: Apr-Jun 2023:	9
Q4: Jul-Sep 2023:	21
Annual:	55

Reason(s) for denial or close status applicable for the reporting period:

Population	Q1	Numb Q2	er of Q3		ns Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	1	0	0	1
D. Incomplete information	0	0	1	6	7
E. Contributory misconduct	2	3	1	2	8
F. Ineligible crime	0	1	2	4	7
G. Ineligible application	1	12	4	4	21
Other	3	2	1	5	11

Denial explanation:

Qtr 1: Unable to process- Claims deferred for more information or payments were made by a collateral source.

Qtr 2: Unable to process (Crime Not Reported to Law Enforcement, No application submitted, Board Deferred for a supplemental police report,)

Qtr 3: Applications that were denied in this reporting period were denied because the reason to pay would be outside of the Administrative Rule Limits.

Qtr 4: 7D. Additional information was requested multiple times for the claims that were denied due to incomplete information. 7H. Unable to Process Claim because the crime was not reported to Law Enforcement (Child Sexual Abuse Claim or board deferred for supplemental information). The catastrophic property loss claim was denied due to the fact that the claimant did not own the residence where the crime occurred. The board's administrative rules state the Claimant must own and reside in the home at the time of the crime to be eligible for Catastrophic Property Loss.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:	368
Q2: Jan-Mar 2023:	558
Q3: Apr-Jun 2023:	467
Q4: Jul-Sep 2023:	627
Annual:	2.020

					EXPE	ISE TYPES PAI	D (in dollars	;)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Peaind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	\$0	\$ 0	\$0	\$0	\$ 0	\$ 1,000	\$ 0		\$ 0	\$ 0	\$ 1,000	0	1	0	0	0
Assault	78	\$ 0	\$0	\$ 38,396	\$ 4,800	\$ 26,216	\$ 5,925	\$ 19,500	\$ 500		\$ 1,000	\$ 0	\$ 96,337	0	34	3	0	0
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	6	\$ 0	\$ 0	\$ 2,000	\$0	\$0	\$ 625	\$ 2,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 4,625	0	0		0	0
DUI/DWI	1	\$0	\$0	\$0	\$ 5,000	\$0	\$ 0	\$0	\$ 0		\$ 0	\$0	\$ 5,000	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	125	\$ 2,500	\$0	\$ 150	\$ 328,126	\$ 2,138	\$ 2,055	\$ 3,000	\$0		\$ 0	\$0	\$ 337,969	0	2	1	0	0
Human Trafficking	7								$\overline{}$									
Kidnapping	1	\$0	\$0	\$0	\$0	\$0	\$ 0	\$ 1,000	\$ 0		\$ 0	\$0	\$ 1,000	0	1	0	0	0
Other Vehicular Crimes	8	\$0	\$0	\$ 1,000	\$ 16,302	\$0	\$ 388	\$0	\$ 0		\$ 0	\$0	\$ 17,690	0	0	1	0	0
Robbery	1	\$ 0	\$0	\$0	\$0	\$0	\$ 0	\$ 1,000	\$ 0		\$ 0	\$0	\$ 1,000	0	0	0	0	0
Sexual Assault	352	\$0	\$0	\$ 3,873	\$0	\$ 254,001	\$ 0	\$ 8,000	\$ 0	\$ 0	\$ 0	\$0	\$ 265,873	0	2	0	0	0
Stalking	7																	
Terrorism	5	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,000	\$0		\$ 0	\$ 0	\$ 3,000	0	0	0	0	0
Total	578	\$ 2,500	\$0	\$ 45,419	\$ 354,228	\$ 282,354	\$ 8,993	\$ 38,500	\$ 500	\$ 0	\$ 1,000	\$0	\$ 733,494	0	40	5	0	0

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					EXP	ENSE TYPES	PAID (in dol	lars)								CTIMIZATIONS A CRIME TYPI		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Bezind	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	91	\$ 0	\$ 0	\$ 88,094	\$ 0	\$ 11,719	\$ 775	\$ 31,000	\$ 0		\$ 0	\$ 0	\$ 131,588	0	34	1	0	
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	253	\$ 0	\$ 0	\$ 500	\$ 0	\$ 686	\$ 6,696	\$ 1,000	\$0	\$ 135,932	\$ 0	\$ 0	\$ 144,814	0	0		0	
DUI/DWI	3	\$ 0	\$ 0	\$ 1,000	\$ 9,755	\$ 0	\$ 0	\$0	\$ 0		\$ 0	\$0	\$ 10,755	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	134	\$ 0	\$ 0	\$ 1,000	\$ 401,307	\$0	\$ 450	\$ 500	\$ 500		\$ 0	\$ 0	\$ 403,757	0	3	1	0	
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	11	\$ 0	\$ 0	\$ 6,500	\$ 25,742	\$ 326	\$ 188	\$0	\$0		\$ 0	\$ 0	\$ 32,756	0	2	0	0	
Robbery	2	\$ 0	\$ 0	\$ 645	\$0	\$0	\$ 0	\$ 1,000	\$ 0		\$ 0	\$ 0	\$ 1,645	0	0	0	0	
Sexual Assault	254	\$ 0	\$ 0	\$ 5,992	\$0	\$ 5,958	\$ 1,413	\$ 1,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 14,362	0	2	0	0	
Stalking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,500	\$ 0		\$ 0	\$ 0	\$ 1,500	0	2	0	0	
Terrorism																		
Total	750	\$ 0	\$ 0	\$ 103,731	\$ 436,804	\$ 18,688	\$ 9,521	\$ 36,000	\$ 500	\$ 135,932	\$ 0	\$ 0	\$ 741,177	0	43	2	0	

					E	EXPENSE TYP	PES PAID (in	dollars)							TYPES OF VIO			
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	96	\$ 0	\$ 0	\$ 47,332	\$ 0	\$ 54,248	\$ 1,500	\$ 31,500	\$ 1,000		\$ 409	\$ 0	\$ 135,989	0	58	0	0	C
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 0		\$ 0	\$ 0	\$ 1,000	0	1		0	C
Child Pornography																		
Child Sexual Abuse	245	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 11,569	\$0	\$ 0	\$ 159,750	\$ 830	\$ 0	\$ 172,149	0	0		0	C
DUI/DWI	15	\$ 0	\$ 0	\$ 10,008	\$ 17,084	\$ 4,182	\$ 263	\$0	\$ 0		\$ 1,081	\$ 0	\$ 32,617	0	0	0	0	C
Fraud/Financial Crimes																		
Homicide	179	\$ 0	\$ 0	\$ 548	\$ 477,684	\$ 0	\$ 659	\$ 5,102	\$ 0		\$ 0	\$ 0	\$ 483,993	0	12	3	0	C
Human Trafficking	1	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 5,000	\$ 0		\$ 0	\$0	\$ 5,000	0	0	0	0	С
Kidnapping																		
Other Vehicular Crimes	9	\$ 0	\$ 0	\$ 17,190	\$ 9,306	\$0	\$ 525	\$ 1,000	\$0		\$0	\$ 0	\$ 28,021	0	1	0	0	С
Robbery																		
Sexual Assault	227	\$ 0	\$ 0	\$ 2,000	\$0	\$ 6,245	\$ 1,800	\$ 7,000	\$0	\$ 163,239	\$ 958	\$ 0	\$ 181,242	0	1	1	0	С
Stalking	2	\$ 0	\$ 0	\$0	\$0	\$0	\$ 0	\$ 2,000	\$0		\$0	\$ 0	\$ 2,000	0	1	0	0	С
Terrorism																		
Total	775	\$ 0	\$ 0	\$ 77.077	\$ 504,074	\$ 64,675	\$ 16,315	\$ 52,602	\$ 1,000	\$ 322,988	\$ 3,278	\$0	\$ 1,042,010	0	74	4	0	C

tr:4																	
				EXP	ENSE TYPES	PAID (in do	ollars)										
Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
1	\$ 0	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 1,000	\$ 0		\$ 0	\$0	\$ 1,000	0	0	0	0	С
111	\$ 0	\$ 0	\$ 36,130	\$ 0	\$ 54,658	\$ 5,820	\$ 25,899	\$ 2,500		\$ 300	\$0	\$ 125,307	0	81	1	0	C
										$\overline{}$							
441	\$ 0	\$ 0	\$ 1,452	\$ 0	\$ 8,177	\$ 345	\$ 1,000	\$0	\$ 276,326	\$ 0	\$ 0	\$ 287,299	0	0		0	С
4	\$ 0	\$ 0	\$0	\$ 11,469	\$0	\$0	\$ 1,000	\$0		\$0	\$0	\$ 12,469	0	0	0	0	C
																	1
163	\$ 2,500	\$ 0	\$ 548	\$ 565,231	\$0	\$ 450	\$ 3,000	\$0		\$ 0	\$0	\$ 571,729	0	8	2	0	C
																	1
1	\$ 0	\$ 0	\$ 0	\$0	\$ 421	\$ 0	\$ 0	\$0		\$ 0	\$0	\$ 421	0	1	0	0	C
10												\$ 26.258	0	0	1	0	C
2													0	0	0	0	C
253	\$ 0	\$ 0	\$ 1.455	\$ 0	\$ 3.897	\$ 630	\$ 4.000		\$ 180.098	\$ 300	\$ 0	\$ 190.380	0	0	0	0	C
					1 1711		1 7777		,								
986	\$ 2,500	\$ 0	\$ 42,184	\$ 599,369	\$ 71,645	\$ 8,385	\$ 35,899	\$ 2,500	\$ 456,424	\$ 900	\$ 0	\$ 1,219,807	0	90	4	0	C
	1 111 441 4 163 163 110 2 2 253	Crime 6	Total Care Care Common Common	Company Comp	The policy Color Color	EXPENSE TYPES Description	EXPENSE TYPES PAID (in do	EXPENSE TYPES PAID (in dollars)	September Types PAID (in dollars) September Types PAID (in dol	EXPENSE TYPES PAID (in dollars)	EXPENSE TYPES PAID (in dollars)	EXPENSE TYPES PAID (in dollars)	EXPENSE TYPES PAID (In dollars)	EXPENSE TYPES PAID (in dollars)	EXPENSE TYPES PAID (in dollars) TYPES OF VICE RELATED TO J Or A District Control of the contro	### Company Property Property	EXPENSE TYPES PAID (in dollars) TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE						
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 2,000	0	1	0	0	0
Assault	376	\$ 0	\$0	\$ 209,952	\$ 4,800	\$ 146,840	\$ 14,020	\$ 107,899	\$ 4,000		\$ 1,709	\$ 0	\$ 489,221	0	207	5	0	0
Burglary																		
Child Physical Abuse/Neglect	1	\$ 0	\$0	\$ 0	\$ 0	\$ 0	\$0	\$ 1,000	\$ 0		\$ 0	\$ 0	\$ 1,000	0	1		0	0
Child Pornography																		
Child Sexual Abuse	945	\$ 0	\$0	\$ 3,952	\$ 0	\$ 8,862	\$ 19,235	\$ 4,000	\$ 0	\$ 572,008	\$ 830	\$ 0	\$ 608,887	0	0		0	0
DUI/DWI	23	\$ 0	\$0	\$ 11,008	\$ 43,309	\$ 4,182	\$ 263	\$ 1,000	\$ 0		\$ 1,081	\$ 0	\$ 60,842	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	601	\$ 5,000	\$0	\$ 2,245	\$ 1,772,349	\$ 2,138	\$ 3,614	\$ 11,602	\$ 500		\$ 0	\$ 0	\$ 1,797,448	0	25	7	0	0
Human Trafficking	1	\$ 0	\$0	\$0	\$0	\$ 0	\$0	\$ 5,000	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	0
Kidnapping	2	\$ 0	\$0	\$0	\$0	\$ 421	\$0	\$ 1,000	\$ 0		\$ 0	\$ 0	\$ 1,421	0	2	0	0	0
Other Vehicular Crimes	38	\$ 0	\$0	\$ 27,290	\$ 74,018	\$ 326	\$ 1,790	\$ 1,000	\$ 0		\$ 300	\$ 0	\$ 104,724	0	3	2	0	0
Robbery	5	\$ 0	\$0	\$ 645	\$0	\$ 4,493	\$ 450	\$ 2,000	\$ 0		\$ 0	\$ 0	\$ 7,588	0	0	0	0	0
Sexual Assault	1,086	\$ 0	\$0	\$ 13,319	\$0	\$ 270,100	\$ 3,843	\$ 20,000	\$ 0	\$ 343,337	\$ 1,258	\$ 0	\$ 651,857	0	5	1	0	0
Stalking	4	\$ 0	\$0	\$0	\$0	\$0	\$0	\$ 3,500	\$ 0		\$ 0	\$ 0	\$ 3,500	0	3	0	0	0
Terrorism	5	\$0	\$0	\$0	\$0	\$0	\$0	\$ 3,000	\$0		\$ 0	\$ 0	\$ 3,000	0	0	0	0	0
Total	3,089	\$ 5,000	\$0	\$ 268,411	\$ 1,894,476	\$ 437,362	\$ 43,214	\$ 163,002	\$ 4,500	\$ 915,345	\$ 5,178	\$0	\$ 3,736,487	0	247	15	0	0

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NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

From October 2021 through September 2022 we received 976 new applications. Due to increasing program outreach with material development, we have seen an increase of 10 % in new applications during the current reporting period of 1,087.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 90

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits Claim Decisions and Supporting Documentation to a six (6) member Board. 5) The Board reviews all claims for Approval or Denial leading to an Interim Decision. Interim Decision is mailed to the Claimant. 6) The Claimant has sixty (60) days to Appeal an Interim Decision to the Board. Appealed Interim Decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the Interim Decision. 7) After the sixty days have elapsed the Interim Decision is forwarded to the Executive Director/Designee to be reviewed a signed resulting in a Final Decision.

3. Does your state have a victim satisfaction survey?

No

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

Sufficient resources to provide sustainability to the program. We are seeing cases of greater and greater complexity that take more time to resolve. Also, the number of cases has increased. We urgently need another staff person for claims processing. We project more applications to be received in the next fiscal year.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

Contacted new federal victims coordinator.

Please describe any notable activities during the reporting period that improved the process of victim compensation services.

Implemented the ability for healthcare providers to apply online for reimbursements of forensic medical exams. We have seen an increase in more claims being received due to some healthcare providers being unaware of the reimbursement program. Some providers were billing insurance, so we may not have seen these claims before if there was no balance. Now with Louisiana state law, we are considered the primary payor for forensic medical exams. This has streamlined the process and quickened response times. Forensic medical reimbursements are now required to be reimbursed within 30 days.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The State of Louisiana, Louisiana Commission on Law Enforcement (LCLE), used 5% of the award for administrative and training purposes. Administrative funds allowed LCLE to support the following costs: Salaries and fringe benefits for LCLE personnel; Supplies and/ or equipment needed by LCLE personnel; Membership dues for the National Association of Crime Victims Compensation Boards (NACVCB); Travel costs to conduct onsite trainings and; Travel costs for LCLE personnel to attend conference, trainings, and meetings, as required.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

Yes: R.S. 46:1822 1822. Forensic medical exams; reimbursement A. The board shall reimburse a healthcare provider who performs a forensic medical exam in the amount of six hundred dollars. The board shall reimburse the healthcare facility at which a forensic medical exam was conducted for the cost of performing the exam in the amount of one thousand dollars. B. In order to be reimbursed for the costs of performing a forensic medical exam, the healthcare provider or the healthcare facility seeking reimbursement shall submit to the board an attestation that a forensic medical exam was conducted. The attestation shall contain only sufficient information to identify the victim, the date that the exam was performed, and the address to which payment can be made for the healthcare provider or healthcare facility. The board shall not require any billing documentation or medical records from the healthcare provider or the healthcare facility as a condition of payment under the provisions of this Section. C. A request for reimbursement by a healthcare provider or healthcare facility for the performance of a forensic medical exam shall not constitute reparations and therefore shall be immediately payable and not require approval from the board as a condition of payment. The board shall direct payment to be made to a healthcare provider or healthcare facility no later than thirty calendar days from the date that the attestation is submitted to the board by the healthcare provider or healthcare facility. We have seen an increase in claims being received due to some healthcare providers being unaware of the reimbursement program. Some providers were billing insurance, so we may not have seen these claims before if there was no balance. Now with Louisiana state law, we are considered the primary payor for forensic medical exams. This has streamlined

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the process and quickened response times. Forensic medical reimbursements are now required to be reimbursed within 30 days. We process weekly payments to ensure providers are being paid within 30 days of filing the claim.

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

Each Parish Sheriff's Office in the State of Louisiana works directly with victims of crime to help them apply for Crime Victims Reparations. The CVR office receives applications daily from Parish Claims Investigators, the CVR staff also answers any questions the Parish Claims Investigators may have and informs them of new legislative changes. The Advocates and District Attourney offices will directly refer victims to our central office or to the Parish Claims Investigator in the parish in which the crime occurred. Healthcare Providers can also directly apply to our program for a forensic medical exam reimbursement. The CVR staff attends quarterly meetings with the Louisiana Sexual Assault Oversight Commission meetings and addresses any issues within the CVR program, or provides assistance about the program.

10. Please explain any public outreach efforts to improve awareness of your program.

Online application for victims to directly apply to our office is under construction.

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

N/A

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

Not at this time.

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