Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: EXECUTIVE OFFICE OF THE STATE OF MARYLAND

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POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022: 401

Q2: Jan-Mar 2023: 234

Q3: Apr-Jun 2023: 227

Q4: Jul-Sep 2023: 258

Annual: 1,120

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022: 401

Q2: Jan-Mar 2023: 234

Q3: Apr-Jun 2023: 227

Q4: Jul-Sep 2023: 258

Annual: 1,120

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	0	0	0	0	0
Asian	5	2	4	4	15
Black or African American	273	157	147	150	727
Hispanic or Latino	40	29	31	52	152
Native Hawaiian or Other Pacific Islander	0	0	0	0	0
White Non-Latino or Caucasian	44	18	27	28	117
Some Other Race	1	2	1	1	5
Multiple Races	11	8	8	7	34
Not Reported	27	18	9	16	70
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	401	234	227	258	1120
B. GENDER					
Male	258	155	163	161	737
Female	118	54	55	85	312
Not Reported	25	25	9	12	71
Not Tracked	0	0	0	0	0
Gender Total	401	234	227	258	1120
C. AGE					
Age 0- 12	11	9	8	9	37
Age 13- 17	26	14	16	18	74
Age 18- 24	57	38	36	41	172
Age 25- 59	272	151	144	165	732
Age 60 and Older	13	13	14	16	56
Not Reported	22	9	9	9	49
Not Tracked	0	0	0	0	0
Age Total	401	234	227	258	1120

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:	393
Q2: Jan-Mar 2023:	224
Q3: Apr-Jun 2023:	222
Q4: Jul-Sep 2023:	247
Annual:	1,086

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:	57
Q2: Jan-Mar 2023:	95
Q3: Apr-Jun 2023:	103
Q4: Jul-Sep 2023:	65
Annual:	320

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:	85
Q2: Jan-Mar 2023:	194
Q3: Apr-Jun 2023:	137
Q4: Jul-Sep 2023:	108
Annual:	524

Reason(s) for denial or close status applicable for the reporting period:

Population	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	4	2	0	2	8
B. Failure to report to police	2	1	0	0	3
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	2	0	2
D. Incomplete information	40	141	69	72	322
E. Contributory misconduct	10	20	22	3	55
F. Ineligible crime	8	9	8	6	31
G. Ineligible application	21	21	36	25	103
Other	0	-	0	0	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022: Not applicable to my state's process

Q2: Jan-Mar 2023: Not applicable to my state's process

Q3: Apr-Jun 2023: Not applicable to my state's process

Q4: Jul-Sep 2023: Not applicable to my state's process

Annual: 0

PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

	EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	33	$ 425	$ 0	$ 81,298	$ 4,438	$ 110,397	$ 0	$ 0	$ 0	■	$ 0		$ 196,557	0	7	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	1	$ 0	$ 0	$ 0	$ 0	$ 3,428	$ 0	$ 0	$ 0	$ 0	$ 0		$ 3,428	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	74	$ 0	$ 0	$ 6,819	$ 376,999	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 383,818	0	0	0	0	0
Human Trafficking	2	$ 0	$ 0	$ 5,040	$ 0	$ 0	$ 3,265	$ 0	$ 0	■	$ 0		$ 8,305	0	0	0	0	0
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery	1	$ 0	$ 0	$ 0	$ 0	$ 2,760	$ 0	$ 0	$ 0	■	$ 0		$ 2,760	0	0	0	0	0
Sexual Assault	3	$ 0	$ 0	$ 0	$ 0	$ 200	$ 5,720	$ 0	$ 0	$ 0	$ 0	$ 120	$ 6,040	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	114	$ 425	$ 0	$ 93,157	$ 381,437	$ 116,785	$ 8,985	$ 0	$ 0	$ 0	$ 0	$ 120	$ 600,909	0	7	0	0	0

* Other expense explanations

Sexual Assault	Keys for Car

PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	11	$ 0	$ 0	$ 91,085	$ 0	$ 18,282	$ 245	$ 0	$ 0	■	$ 0		$ 109,612	0	1	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse																		
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	32	$ 0	$ 0	$ 2,408	$ 155,232	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 157,640	0	0	0	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery	3	$ 0	$ 0	$ 19,300	$ 0	$ 11,040	$ 0	$ 0	$ 0	■	$ 0		$ 30,340	0	0	0	0	0
Sexual Assault	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,282	$ 0	$ 0	$ 0	$ 0		$ 1,282	0	0	0	0	0
Stalking										■								
Terrorism										■								
Total	47	$ 0	$ 0	$ 112,794	$ 155,232	$ 29,322	$ 1,527	$ 0	$ 0	$ 0	$ 0		$ 298,875	0	1	0	0	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	$ 0	$ 0	$ 0	$ 6,278	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 6,278	0	0	0	0	0
Assault	28	$ 0	$ 0	$ 81,423	$ 0	$ 60,454	$ 0	$ 0	$ 0	■	$ 0		$ 141,877	0	1	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	1	$ 0	$ 0	$ 0	$ 0	$ 2,772	$ 0	$ 0	$ 0	$ 0	$ 0		$ 2,772	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	88	$ 0	$ 0	$ 11,191	$ 395,550	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 406,741	0	0	1	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	1	$ 120	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 120	0	0	0	0	0
Robbery	2	$ 0	$ 0	$ 0	$ 0	$ 168	$ 720	$ 0	$ 0	■	$ 0		$ 888	0	0	0	0	0
Sexual Assault	3	$ 0	$ 0	$ 4,559	$ 0	$ 4,097	$ 0	$ 0	$ 0	$ 0	$ 0		$ 8,656	0	0	0	0	0
Stalking	1	$ 250	$ 0	$ 543	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 793	0	1	0	0	0
Terrorism										■								
Total	125	$ 370	$ 0	$ 97,716	$ 401,828	$ 67,491	$ 720	$ 0	$ 0	$ 0	$ 0		$ 568,125	0	2	1	0	0

PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars)   **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	$ 0	$ 0	$ 35,237	$ 0	$ 1,051	$ 0	$ 0	$ 0	■	$ 0		$ 36,288	0	0	0	0	0
Assault	25	$ 0	$ 0	$ 70,123	$ 1,855	$ 48,580	$ 0	$ 0	$ 0	■	$ 0		$ 120,558	0	1	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	2	$ 0	$ 0	$ 0	$ 0	$ 1,820	$ 10,341	$ 0	$ 0	$ 0	$ 0		$ 12,161	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	64	$ 250	$ 19,591	$ 4,506	$ 290,802	$ 425	$ 400	$ 0	$ 0	■	$ 0		$ 315,974	0	2	1	0	0
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes										■								
Robbery										■								
Sexual Assault	3	$ 0	$ 25,000	$ 354	$ 0	$ 1,416	$ 0	$ 0	$ 0	$ 0	$ 0		$ 26,770	0	1	0	0	0
Stalking										■								
Terrorism										■								
Total	96	$ 250	$ 44,591	$ 110,220	$ 292,657	$ 53,292	$ 10,741	$ 0	$ 0	$ 0	$ 0		$ 511,752	0	4	1	0	0

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	EXPENSE TYPES PAID (in dollars) Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	$ 0	$ 0	$ 35,237	$ 6,278	$ 1,051	$ 0	$ 0	$ 0	■	$ 0		$ 42,566	0	0	0	0	0
Assault	97	$ 425	$ 0	$ 323,930	$ 6,293	$ 237,712	$ 245	$ 0	$ 0	■	$ 0		$ 568,605	0	10	0	0	0
Burglary										■								
Child Physical Abuse/Neglect										■								
Child Pornography										■								
Child Sexual Abuse	4	$ 0	$ 0	$ 0	$ 0	$ 8,020	$ 10,341	$ 0	$ 0	$ 0	$ 0		$ 18,361	0	0		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	258	$ 250	$ 19,591	$ 24,925	$ 1,218,583	$ 425	$ 400	$ 0	$ 0	■	$ 0		$ 1,264,174	0	2	2	0	0
Human Trafficking	2	$ 0	$ 0	$ 5,040	$ 0	$ 0	$ 3,265	$ 0	$ 0	■	$ 0		$ 8,305	0	0	0	0	0
Kidnapping										■								
Other Vehicular Crimes	1	$ 120	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 120	0	0	0	0	0
Robbery	6	$ 0	$ 0	$ 19,300	$ 0	$ 13,969	$ 720	$ 0	$ 0	■	$ 0		$ 33,989	0	0	0	0	0
Sexual Assault	10	$ 0	$ 25,000	$ 4,913	$ 0	$ 5,714	$ 7,002	$ 0	$ 0	$ 0	$ 0	$ 120	$ 42,748	0	1	0	0	0
Stalking	1	$ 250	$ 0	$ 543	$ 0	$ 0	$ 0	$ 0	$ 0	■	$ 0		$ 793	0	1	0	0	0
Terrorism										■								
Total	382	$ 1,045	$ 44,591	$ 413,887	$ 1,231,154	$ 266,890	$ 21,972	$ 0	$ 0	$ 0	$ 0	$ 120	$ 1,979,660	0	14	2	0	0

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NARRATIVE QUESTIONS

1.

Please explain any significant change in the number of applications received during the reporting period.

The total number of applications received during the reporting period increased by 51.7% from Federal FY 2022 to 2023. Standard Mail-In Applications accounted for 47.3% of the total; Walk-In Applications accounted for 10.7% of the total; Electronic Applications accounted for 42% of the total.

2.

The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 164

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits Claim Decision and Supporting Documentation to a five (5) member Board. 5) The Board reviews all claims for Approval or Denial leading to an Interim Decision. Interim Decision is mailed to the Claimant. 6) The Claimant has fifteen (15) days to Appeal an Interim Decision to the Board. Appealed Interim Decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the Interim Decision. 7) After the fifteen days has elapsed the Interim Decision is forwarded to the Executive Director/Designee to be reviewed a signed resulting in a Final Decision.

3.

Does your state have a victim satisfaction survey?

No

4.

Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

The agency is preparing to expand staff and software systems as documented in the Maryland Legislative FY23 Annual Report for the CICB. The agency is also in preliminary discussions to integrate SARU into the CICB.

5.

Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

The Compensation Program: (1) Is a member of the Maryland Association of Victim Services (MAVSP) - An organization that collaborates with State/Federal Victim Service Providers, offering training to respective agencies; (2) Provides victim assistance referrals and information to the U.S. Attorney's Office; (3) Maintains relationship with Victim Advocates at the FBI Victim Services Unit.

6.

Please describe any notable activities during the reporting period that improved the process of victim compensation services.

Deputy Director has implemented monthly Deep-Dive Claims Review with Examiners. Claimant Hearings have been prioritized through incorporating the Board to Pre-Screen Hearing cases for Findings of Facts and Document Retrieval before hosting the Hearing. New software upgrades have been quoted and are being reviewed by procurement.

7.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

The Maryland CICB does not utilize VOCA Administrative Funds

8.

Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

n/a

9.

Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

Victim Advocates and Court-Based Victim Witness Coordinators regularly communicate with the Maryland Compensation Program at all levels of the agency. In matters involving requesting police reports that cannot be released by Law Enforcement, the Compensation Program utilizes a Contributory Conduct form for Law Enforcement to complete that gives detail on the Proximate Cause of the victim's involvement. Attorneys of our Crime Victims are notified in writing about developments in their client's claim. CICB is focusing on increasing the Victim Stakeholder Process and Procedures.

10.

Please explain any public outreach efforts to improve awareness of your program.

Maryland Association of Victim Service Providers - Training victim advocates across the state on Maryland Compensation, Victimology (Freq: Bi-Monthly) Trainings with the State's Attorney's Office (Freq: Monthly) Requested Private Training/ Roundtables from Various Victim Advocacy Groups (Freq: Various) One-on-One Advocacy and Referrals for Walk-In Claimants of the Compensation Program (Freq: Rolling/As-Requested Basis)

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

n/a

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

n/a

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