Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: PUBLIC SAFETY, MINNESOTA DEPARTMENT OF

POC NAME: Gina Washington

POC EMAIL: gina.washington@state.mn.us

POC PHONE: 6512261916

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:	398
Q2: Jan-Mar 2023:	424
Q3: Apr-Jun 2023:	407
Q4: Jul-Sep 2023:	427
Annual:	1,656

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	342
Q2: Jan-Mar 2023:	338
Q3: Apr-Jun 2023:	331
Q4: Jul-Sep 2023:	350
Annual:	1,361

3. Victim Demographics

Population	Number of Victims				
A. RACE/ETHNICITY	Q1	Q2	Q3	Q4	Annual
American Indian or Alaska Native	16	8	12	15	51
Asian	20	10	5	16	51
Black or African American	73	72	72	89	306
Hispanic or Latino	43	39	37	52	171
Native Hawaiian or Other Pacific Islander	0	1	1	0	2
White Non-Latino or Caucasian	131	143	139	125	538
Some Other Race	0	0	0	0	0
Multiple Races	11	15	22	28	76
Not Reported	48	50	43	25	166
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	342	338	331	350	1361
B. GENDER					
Male	159	126	119	149	553
Female	182	211	212	201	806
Not Reported	0	1	0	0	1
Not Tracked	1	0	0	0	1
Gender Total	342	338	331	350	1361
C. AGE					
Age 0- 12	31	30	31	37	129
Age 13- 17	34	45	45	45	169
Age 18- 24	64	58	44	51	217
Age 25- 59	188	187	193	193	761
Age 60 and Older	25	18	18	24	85
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	342	338	331	350	1361

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PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

   Q1: Oct-Dec 2022:

   Only one application is usually counted per crime

   Q2: Jan-Mar 2023:

   Only one application is usually counted per crime

   Q3: Apr-Jun 2023:

   Only one application is usually counted per crime

   Q4: Jul-Sep 2023:

   Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

   Q1: Oct-Dec 2022:   342

   Q2: Jan-Mar 2023:   338

   Q3: Apr-Jun 2023:   331

   Q4: Jul-Sep 2023:   350

   Annual: 1,361

6. Number of applications **approved** during the reporting period.

   Q1: Oct-Dec 2022:   264

   Q2: Jan-Mar 2023:   285

   Q3: Apr-Jun 2023:   258

   Q4: Jul-Sep 2023:   237

   Annual: 1,044

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

   Q1: Oct-Dec 2022:   212

   Q2: Jan-Mar 2023:   123

   Q3: Apr-Jun 2023:   136

   Q4: Jul-Sep 2023:   60

   Annual: 531

   Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	6	1	4	4	15
B. Failure to report to police	2	2	3	3	10
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	3	3	1	1	8
D. Incomplete information	1	2	6	2	11
E. Contributory misconduct	3	6	4	6	19
F. Ineligible crime	21	29	25	19	94
G. Ineligible application	176	80	93	25	374
Other	-	-	-	-	0

Denial explanation:

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

   Q1: Oct-Dec 2022: Not applicable to my state's process

   Q2: Jan-Mar 2023: Not applicable to my state's process

   Q3: Apr-Jun 2023: Not applicable to my state's process

   Q4: Jul-Sep 2023: Not applicable to my state's process

   Annual: 0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:1

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										▇								
Assault	98	$ 0	$ 0	$ 82,001	$ 11,770	$ 249,850	$ 13,863	$ 0	$ 0	▇	$ 3,244		$ 360,728	2	33	0	1	0
Burglary	2	$ 0	$ 0	$ 0	$ 0	$ 1,379	$ 0	$ 0	$ 0	▇	$ 0		$ 1,379	0	2	0	0	0
Child Physical Abuse/Neglect	4	$ 0	$ 0	$ 1,808	$ 0	$ 31,044	$ 0	$ 0	$ 0	▇	$ 0		$ 32,852	0	2		0	0
Child Pornography	1	$ 0	$ 0	$ 2,430	$ 0	$ 0	$ 0	$ 0	$ 0	▇	$ 0		$ 2,430	0	0		0	0
Child Sexual Abuse	31	$ 0	$ 72	$ 3,430	$ 0	$ 3,135	$ 19,251	$ 0	$ 0	$ 0	$ 378		$ 26,267	0	13		0	0
DUI/DWI																		
Fraud/Financial Crimes										▇								
Homicide	94	$ 2,613	$ 2,999	$ 212,183	$ 282,074	$ 6,362	$ 6,388	$ 0	$ 0	▇	$ 0		$ 512,619	0	19	0	1	3
Human Trafficking	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 899	$ 0	$ 0	▇	$ 0		$ 899	0	0	0	0	0
Kidnapping										▇								
Other Vehicular Crimes	11	$ 0	$ 0	$ 12,759	$ 11,878	$ 13,982	$ 0	$ 0	$ 0	▇	$ 45		$ 38,664	0	0	0	0	0
Robbery	8	$ 0	$ 0	$ 1,604	$ 0	$ 6,722	$ 0	$ 0	$ 0	▇	$ 131		$ 8,458	0	0	0	0	0
Sexual Assault	12	$ 0	$ 0	$ 3,210	$ 0	$ 17,937	$ 11,634	$ 0	$ 0	$ 0	$ 191		$ 32,972	0	2	0	0	0
Stalking	2	$ 0	$ 0	$ 3,069	$ 0	$ 0	$ 60	$ 0	$ 0	▇	$ 0		$ 3,129	0	1	0	0	0
Terrorism										▇								
Total	264	$ 2,613	$ 3,071	$ 322,495	$ 305,722	$ 330,411	$ 52,094	$ 0	$ 0	$ 0	$ 3,989		$ 1,020,396	2	72	0	2	3

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:2

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	110	$ 0	$ 6,105	$ 35,287	$ 0	$ 242,038	$ 14,152	$ 0	$ 0	■	$ 2,789		$ 300,370	0	38	0	1	0
Burglary	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 127	$ 0	$ 0	■	$ 0		$ 127	0	0	0	0	0
Child Physical Abuse/Neglect	3	$ 0	$ 0	$ 0	$ 0	$ 27,804	$ 0	$ 0	$ 0	■	$ 0		$ 27,804	0	1		0	0
Child Pornography	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 726	$ 0	$ 0	■	$ 0		$ 726	0	0		0	0
Child Sexual Abuse	42	$ 0	$ 0	$ 2,112	$ 0	$ 10,671	$ 31,286	$ 0	$ 0	$ 0	$ 2,113		$ 46,183	0	17		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	71	$ 0	$ 142,985	$ 42,708	$ 201,711	$ 3,324	$ 3,143	$ 0	$ 0	■	$ 165		$ 394,036	0	16	0	1	0
Human Trafficking										■								
Kidnapping	1	$ 0	$ 0	$ 0	$ 0	$ 415	$ 0	$ 0	$ 0	■	$ 0		$ 415	0	0	0	0	0
Other Vehicular Crimes	13	$ 0	$ 556	$ 13,109	$ 29,891	$ 12,565	$ 0	$ 0	$ 0	■	$ 0		$ 56,122	0	0	0	0	0
Robbery	16	$ 0	$ 0	$ 2,045	$ 0	$ 15,327	$ 3,533	$ 0	$ 0	■	$ 395		$ 21,300	0	0	0	0	0
Sexual Assault	22	$ 0	$ 0	$ 4,975	$ 0	$ 14,713	$ 9,654	$ 0	$ 0	$ 0	$ 166		$ 29,509	0	5	0	0	0
Stalking	4	$ 0	$ 0	$ 2,173	$ 0	$ 0	$ 2,233	$ 0	$ 0	■	$ 0		$ 4,406	0	2	0	0	0
Terrorism										■								
Total	285	$ 0	$ 149,646	$ 102,409	$ 231,602	$ 326,858	$ 64,854	$ 0	$ 0	$ 0	$ 5,628		$ 880,997	0	79	0	2	0

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:3

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	103	$ 0	$ 0	$ 55,875	$ 0	$ 213,922	$ 11,362	$ 0	$ 0	■	$ 1,911		$ 283,070	0	34	0	0	1
Burglary	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 163	$ 0	$ 0	■	$ 0		$ 163	0	0	0	0	0
Child Physical Abuse/Neglect	4	$ 0	$ 0	$ 0	$ 0	$ 3,455	$ 428	$ 0	$ 0	■	$ 0		$ 3,883	0	2		0	0
Child Pornography	2	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,671	$ 0	$ 0	■	$ 0		$ 1,671	0	0		0	0
Child Sexual Abuse	30	$ 0	$ 0	$ 10,078	$ 0	$ 13,082	$ 25,322	$ 0	$ 0	$ 0	$ 5,960		$ 54,442	0	11		0	0
DUI/DWI										■								
Fraud/Financial Crimes																		
Homicide	71	$ 0	$ 0	$ 238,247	$ 218,418	$ 0	$ 1,847	$ 0	$ 0	■	$ 454		$ 458,965	0	7	0	1	2
Human Trafficking										■								
Kidnapping										■								
Other Vehicular Crimes	16	$ 0	$ 0	$ 9,857	$ 15,166	$ 19,108	$ 0	$ 0	$ 0	■	$ 1,510		$ 45,641	0	0	0	0	0
Robbery	16	$ 0	$ 0	$ 38,023	$ 0	$ 14,230	$ 5,625	$ 0	$ 0	■	$ 47		$ 57,924	0	0	0	0	0
Sexual Assault	15	$ 0	$ 0	$ 10,935	$ 0	$ 2,283	$ 7,561	$ 0	$ 0	$ 0	$ 2,784		$ 23,563	0	4	0	0	0
Stalking										■								
Terrorism										■								
Total	258	$ 0	$ 0	$ 363,015	$ 233,584	$ 266,079	$ 53,979	$ 0	$ 0	$ 0	$ 12,665		$ 929,322	0	58	0	1	3

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PAYMENT STATISTICS BY CRIME TYPE   Qtr:4

EXPENSE TYPES PAID (in dollars) — **TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE**

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										▉								
Assault	89	$ 0	$ 0	$ 74,710	$ 0	$ 149,602	$ 11,056	$ 0	$ 0	▉	$ 2,311		$ 237,679	2	25	0	1	1
Burglary	2	$ 0	$ 0	$ 0	$ 0	$ 583	$ 27	$ 0	$ 0	▉	$ 0		$ 610	0	0	0	0	0
Child Physical Abuse/Neglect	2	$ 0	$ 2,233	$ 5,216	$ 0	$ 846	$ 0	$ 0	$ 0	▉	$ 533		$ 8,827	0	1		0	0
Child Pornography	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 1,920	$ 0	$ 0	▉	$ 0		$ 1,920	0	0		0	0
Child Sexual Abuse	24	$ 0	$ 5,000	$ 940	$ 0	$ 5,593	$ 20,565	$ 0	$ 0	$ 0	$ 2,142		$ 34,240	0	9		0	0
DUI/DWI										▉								
Fraud/Financial Crimes										▉								
Homicide	90	$ 0	$ 0	$ 340,009	$ 182,681	$ 2,088	$ 4,685	$ 0	$ 0	▉	$ 0		$ 529,463	0	12	0	0	0
Human Trafficking										▉								
Kidnapping										▉								
Other Vehicular Crimes	11	$ 0	$ 0	$ 5,158	$ 21,387	$ 5,673	$ 0	$ 0	$ 0	▉	$ 79		$ 32,296	0	0	0	0	0
Robbery	8	$ 0	$ 0	$ 6,110	$ 0	$ 7,346	$ 2,392	$ 0	$ 0	▉	$ 276		$ 16,124	0	0	0	0	0
Sexual Assault	9	$ 0	$ 0	$ 10,552	$ 0	$ 2,922	$ 1,906	$ 0	$ 0	$ 0	$ 404		$ 15,784	0	3	0	0	0
Stalking	1	$ 0	$ 0	$ 304	$ 0	$ 1,053	$ 0	$ 0	$ 0	▉	$ 0		$ 1,357	0	0	0	0	0
Terrorism										▉								
Total	237	$ 0	$ 7,233	$ 442,998	$ 204,068	$ 175,706	$ 42,551	$ 0	$ 0	$ 0	$ 5,745		$ 878,300	2	50	0	1	1

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

EXPENSE TYPES PAID (in dollars)

TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE

TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson										■								
Assault	400	$ 0	$ 6,105	$ 247,872	$ 11,770	$ 855,413	$ 50,432	$ 0	$ 0	■	$ 10,255		$ 1,181,847	4	130	0	3	2
Burglary	6	$ 0	$ 0	$ 0	$ 0	$ 1,962	$ 317	$ 0	$ 0	■	$ 0		$ 2,278	0	2	0	0	0
Child Physical Abuse/Neglect	13	$ 0	$ 2,233	$ 7,025	$ 0	$ 63,148	$ 428	$ 0	$ 0	■	$ 533		$ 73,366	0	6		0	0
Child Pornography	6	$ 0	$ 0	$ 2,430	$ 0	$ 0	$ 4,317	$ 0	$ 0	■	$ 0		$ 6,747	0	0		0	0
Child Sexual Abuse	127	$ 0	$ 5,072	$ 16,561	$ 0	$ 32,480	$ 96,425	$ 0	$ 0	$ 0	$ 10,594		$ 161,132	0	50		0	0
DUI/DWI										■								
Fraud/Financial Crimes										■								
Homicide	326	$ 2,613	$ 145,984	$ 833,146	$ 884,884	$ 11,775	$ 16,062	$ 0	$ 0	$ 0	$ 619		$ 1,895,083		54	0	3	5
Human Trafficking	1	$ 0	$ 0	$ 0	$ 0	$ 0	$ 899	$ 0	$ 0	■	$ 0		$ 899	0	0	0	0	0
Kidnapping	1	$ 0	$ 0	$ 0	$ 0	$ 415	$ 0	$ 0	$ 0	■	$ 0		$ 415	0	0	0	0	0
Other Vehicular Crimes	51	$ 0	$ 556	$ 40,883	$ 78,322	$ 51,328	$ 0	$ 0	$ 0	■	$ 1,634		$ 172,723	0	0	0	0	0
Robbery	48	$ 0	$ 0	$ 47,782	$ 0	$ 43,625	$ 11,549	$ 0	$ 0	■	$ 850		$ 103,806	0	0	0	0	0
Sexual Assault	58	$ 0	$ 0	$ 29,672	$ 0	$ 37,855	$ 30,756	$ 0	$ 0	$ 0	$ 3,545		$ 101,828	0	14	0	0	0
Stalking	7	$ 0	$ 0	$ 5,546	$ 0	$ 1,053	$ 2,293	$ 0	$ 0	■	$ 0		$ 8,892	0	3	0	0	0
Terrorism										■								
Total	1,044	$ 2,613	$ 159,949	$ 1,230,917	$ 974,976	$ 1,099,054	$ 213,477	$ 0	$ 0	$ 0	$ 28,028		$ 3,709,016	4	259	0	6	7

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NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

   During this reporting period, there was a 7.5% decrease in the number of victims whose victimization was the basis for the application. There was a 7.5% decrease in the number of people filing applications for those victims.

2. **The average length of time to process an application for claim eligibility for compensation**

   Count days from time of receipt of application to decision. 307

   Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Applicants submit their claims via the Victim Services Portal (VSP), email, fax or regular mail. Claim information is entered into CAWeb, the programs claims processing system, and the claim is assigned to a specialist. A form is emailed to the investigating law enforcement agency to verify the crime. Claims specialists review the application and the law enforcement form to make an initial eligibility decision. If all eligibility requirements are met, staff gather documentation (billing, healthcare records, employment and disability information, insurance explanation of benefits, etc.) to verify expenses listed on the application. The claim specialist then reviews all of the information received and determines the amounts to be paid to the applicant and/or the providers. Another staff person prepares a payment order and explanation of benefits forms to send to the applicant and providers. If the claim clearly does not meet eligibility requirements or there are no expenses to pay, the staff deny or close the claim. If there is some question about the applicant's eligibility under the program's statutes and rules, the claim is sent to the 5-member board for review. The board discusses the case and votes to pay in full, reduce the claim, or deny the claim. There is an appeals process for applicants who are dissatisfied with a staff or Board decision on a claim.

3. **Does your state have a victim satisfaction survey?**

   Yes

   A. Number of victim satisfaction surveys distributed during the reporting period. 609

   B. Number of victim satisfaction surveys completed during the reporting period. 36

   C. Number of surveys that indicated satisfaction with the victim compensation program during the reporting period. 22

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

   There was a decrease (7.5%) in both the number of victims for whom an application was submitted and the number of people applying related to those victims. This correlates to the 8.6% decrease in violent crime in the state in 2022. Processing time increased as we continued to work through a backlog of claims and had several staff turnovers. Though new applications decreased, expenditures increased by 10% as backlogged claims were processed and paid. Due to the increase of expenditures, the program will maintain the same rates of coverage for fiscal year 2024.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

   The program continued working closely with the FBI s victim specialists in Minneapolis and Bemidji, as well as staff from the US Attorney s Office and the Missing and Murdered Indigenous Relative Office (MMIR), to serve victims of federal crimes. Reparations staff responded to questions from FBI specialists and MMIR staff about reparations policies and procedures. This collaborative effort helped ensure the best services for victims of federal crimes.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

   An upgrade to the claims processing system (CAWeb) was developed and installed. CAWeb enables victims to submit applications through an on-line portal (VSP). The upgrade allowed victims to utilize VSP to check status and upload documents even if they did not originally submit their application through VSP. The upgrade also included a task management system within CAWeb and increased reporting functionality.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

   The VOCA administrative funds are dedicated to the support of one clerical position with the reparations program. The person in this position sets up new reparations claims, answers phone inquiries from applicants and service providers, sends an initial letter to the applicant, and corresponds and obtains law enforcement reports from the investigating law enforcement agency. This position helps the program process claims in a timely manner.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

Three important legislative changes occurred during this reporting period, all effective July 1, 2023. First, the program name changed from the Crime Victims Reparations Board to the Crime Victims Reimbursement Program. Second, contributory misconduct can no longer include current or past affiliation with any particular group when determining whether a claim should be reduced or denied. And third, cooperation with police can now be determined through law enforcement reports, prosecutor records, or corroboration memorialized in a signed document submitted by a victim service, counseling, or medical professional involved in the case. These important changes will make the program more accessible to underserved and diverse populations.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

As part of an OVC grant, we partnered with CSG Justice Center to conduct an assessment of the reparations program which includes examining existing policies, procedures and processes with the goal of enhancing program responsiveness, efficiency and accessibility for victims throughout the state. The project consists of three phases: 1) Assessing program s claims data along with relevant policies and procedures that impact victims access to compensation to identify gaps; 2) Develop an implementation plan based on needs and recommendations identified in the assessment phase; 3) Execute the implementation plan with the goal of enhancing victim access to reparations. The first two phases were finalized during this reporting period.

10. **Please explain any public outreach efforts to improve awareness of your program.**

System-coordination efforts included participating in several virtual and in-person trainings that were attended by advocates and criminal justice professionals from around the state. The trainings included information on reparations eligibility requirements, covered expenses including Native American healing ceremonies, appeal process, and utilizing the VSP on line portal to submit application, check claim status and upload documents.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

Another outcome measure that is reported to the governor and legislature is the amount of restitution collected annually from violent offenders who were responsible for crimes committed against victims who received reparations. During this reporting period, the program recovered nearly $375,500 from those offenders.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

None.