# Office for Victims of Crime Victim Compensation Formula Grant Program **Annual Performance Measures Report** October 01, 2022 - September 30, 2023

## **GRANTEE INFORMATION**

ORGANIZATION NAME: Missouri Department of Public Safety

POC NAME: Connie Berhorst

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POC PHONE: 5737512771

## POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022: 344 335 Q2: Jan-Mar 2023: Q3: Apr-Jun 2023: 340 Q4: Jul-Sep 2023: 340 Annual: 1,359

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:	344
Q2: Jan-Mar 2023:	335
Q3: Apr-Jun 2023:	340
Q4: Jul-Sep 2023:	340
Annual:	1,359

3. Victim Demographics					
Population A. RACE/ETHNICITY	Q1	Nui Q2	mber o	of Viction Q4	ms Annual
American Indian or Alaska Native	3	5	2	5	15
Asian	2	3	3	4	12
Black or African American	159	156	156	162	633
Hispanic or Latino	12	9	15	15	51
Native Hawaiian or Other Pacific Islander	1	0	1	1	3
White Non-Latino or Caucasian	139	144	139	119	541
Some Other Race	3	0	1	5	9
Multiple Races	11	11	13	17	52
Not Reported	14	7	10	12	43
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	344	335	340	340	1359
B. GENDER					
Male	181	200	185	182	748
Female	156	133	151	147	587
Not Reported	7	2	4	9	22
Not Tracked	0	0	0	2	2
Gender Total	344	335	340	340	1359
C. AGE					
Age 0- 12	10	11	16	12	49
Age 13- 17	18	23	25	17	83
Age 18- 24	67	49	72	62	250
Age 25- 59	224	224	208	221	877
Age 60 and Older	25	28	19	28	100
Not Reported	0	0	0	0	0
Not Tracked	0	0	0	0	0
Age Total	344	335	340	340	1359

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#### PERFORMANCE MEASURES

4.	Based on y	your	program's	general	procedure,
	indicate if	-			

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

Number of new applications received during the reporting period

Q1: Oct-Dec 2022:	344
Q2: Jan-Mar 2023:	335
Q3: Apr-Jun 2023:	340
Q4: Jul-Sep 2023:	340
Annual:	1,359

Number of applications approved during the reporting period.

Q1: Oct-Dec 2022:	195
Q2: Jan-Mar 2023:	206
Q3: Apr-Jun 2023:	190
Q4: Jul-Sep 2023:	164
Annual:	755

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:	237
Q2: Jan-Mar 2023:	219
Q3: Apr-Jun 2023:	190
Q4: Jul-Sep 2023:	211
Annual:	857

Reason(s) for denial or close status applicable for the reporting period:

Population		Numl			
·	Q1				Annual
A. Application not filed within time limit	10	5	10	10	35
B. Failure to report to police	3	8	1	4	16
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	11	7	11	14	43
D. Incomplete information	97	111	86	95	389
E. Contributory misconduct	33	20	29	13	95
F. Ineligible crime	15	10	11	14	50
G. Ineligible application	66	58	42	59	225
Other	2	0	0	2	4

Denial explanation:

Qtr 1: 2 - as request the claim has been closed.

Qtr 4: As requested by the claimant the claim was closed.

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:	796
Q2: Jan-Mar 2023:	798
Q3: Apr-Jun 2023:	807
Q4: Jul-Sep 2023:	943
Annual:	3,344

					EXPE	NSE TYPES PA	AID (in dollars	s)							TYPES OF VIO	CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renorting Pariod	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	86	NA	NT	\$ 86,016	\$ 5,000	\$ 305,901	\$ 8,685	NA	NA		NA	\$ 158	\$ 405,760	0	24	0	0	(
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography	2	NA	NA	\$ 0	\$ 0	\$ 89	\$ 3,788	NA	NA		NA	\$ 0	\$ 3,877	0	0		0	(
Child Sexual Abuse	4	NA	NA	\$ 0	\$ 0	\$ 0	\$ 4,796	NA	NA	\$ 0	NA	\$ 0	\$ 4,796	0	1		0	(
DUI/DWI	2	NA	NA	\$ 0	\$ 1,355	\$ 1,550	\$ 0	NA	NA		NA	\$ 0	\$ 2,905	0	0	0	0	(
Fraud/Financial Crimes																		
Homicide	63	NA	NA	\$ 50,000	\$ 243,569	\$0	\$ 0	NA	NA		NA	\$ 0	\$ 293,569	0	1	0	0	(
Human Trafficking																		
Kidnapping	2	NA	NA	\$ 0	\$0	\$0	\$ 1,500	NA	NA		NA	\$ 0	\$ 1,500	0	0	0	0	(
Other Vehicular Crimes	6	NA	NA	\$ 3,450	\$ 9,860	\$ 2,652	\$0	NA	NA		NA	\$ 150	\$ 16,112	0	0	0	0	(
Robbery	2	NA	NA	\$ 0	\$ 0	\$ 11,587	\$ 0	NA	NA		NA	\$ 0	\$ 11,587	0	0	0	0	(
Sexual Assault	28	NA	NA	\$ 0	\$ 0	\$ 24,727	\$ 22,408	NA	NA	\$ 512,024	NA	\$ 0	\$ 559,159	0	0	0	0	C
Stalking																		
Terrorism																		
Total	195	NA	NA	\$ 139,466	\$ 259,784	\$ 346,506	\$ 41,177	NA	NA	\$ 512,024	NA	\$ 308	\$ 1,299,265	0	26	0	0	C
* Other expense explanations Assault attorney Other Vehicular Attorney Crimes																		

					EXPE	ISE TYPES PA	ID (in dollars)									CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	99	\$ 0	\$ 0	\$ 191,613	\$ 0	\$ 293,110	\$ 8,393	\$ 0	\$ 0		\$ 0	\$ 0	\$ 493,116	0	28	0	0	
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	\$ 0	\$ 320	\$ 0	\$ 0	\$ 85	\$ 0	\$ 0		\$ 0	\$ 0	\$ 405	0	0		0	
Child Pornography																		
Child Sexual Abuse	3	\$0	\$0	\$ 0	\$ 0	\$0	\$ 2,865	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 2,865	0	1		0	
DUI/DWI	1	\$0	\$0	\$ 0	\$ 0	\$ 24,758	\$0	\$0	\$ 0		\$0	\$0	\$ 24,758	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	66	\$0	\$0	\$ 12,500	\$ 244,059	\$ 0	\$0	\$ 0	\$ 0		\$ 0	\$0	\$ 256,559	0	0	0	0	
Human Trafficking																		
Kidnapping	3	\$0	\$0	\$0	\$0	\$ 1,145	\$ 1,875	\$ 0	\$ 0		\$ 0	\$0	\$ 3,020	0	0	0	0	
Other Vehicular Crimes	4	\$0	\$0	\$ 4,024	\$ 4,740	\$ 13,595	\$0	\$0	\$ 0		\$0	\$0	\$ 22,359	0	0	0	0	
Robbery	7	\$0	\$0	\$ 56,986	\$0	\$ 32,150	\$0	\$0	\$ 0		\$0	\$0	\$ 89,136	0	0	0	0	
Sexual Assault	21	\$0	\$0	\$0	\$0	\$ 3,204	\$ 12,888	\$0	\$ 0	\$ 517,604	\$0	\$0	\$ 533,697	0	0	0	0	
Stalking		$\equiv$						$\equiv$			$\equiv$							
Terrorism		$\equiv$	$\equiv$					$\equiv$				$\equiv$						
Total	206	\$0	\$0	\$ 265,443	\$ 248,799	\$ 367,962	\$ 26,107	\$ 0	\$ 0	\$ 517,604	\$ 0	\$0	\$ 1,425,915	0	29	0	0	

					EXPEN	ISE TYPES PA	ID (in dollars)	)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	79	\$ 0	\$ 0	\$ 142,845	\$ 0	\$ 238,257	\$ 5,179	\$ 0	\$ 0		\$ 0	\$ 0	\$ 386,281	0	22	0	0	
Burglary																		
Child Physical Abuse/Neglect																		
Child Pornography																		
Child Sexual Abuse	3	\$ 0	\$ 0	\$ 0	\$0	\$ 0	\$ 4,556	\$ 0	\$ 0	\$ 0	\$ 0	\$0	\$ 4,556	0	0		0	
DUI/DWI	2	\$ 0	\$ 0	\$ 0	\$ 7,095	\$ 0	\$0	\$ 0	\$ 0		\$ 0	\$0	\$ 7,095	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	80	\$ 0	\$ 0	\$ 25,000	\$ 295,406	\$ 0	\$0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 320,406	0	0	0	0	
Human Trafficking																		
Kidnapping	2	\$ 0	\$ 0	\$0	\$0	\$0	\$ 1,915	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,915	0	0	0	0	
Other Vehicular Crimes	1	\$ 0	\$ 0	\$0	\$ 5,000	\$0	\$0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 5,000	0	0	0	0	
Robbery	7	\$0	\$ 0	\$ 6,729	\$0	\$ 5,764	\$ 1,233	\$ 0	\$ 0		\$ 0	\$0	\$ 13,726	0	0	0	0	
Sexual Assault	16	\$0	\$ 0	\$ 7,060	\$0	\$ 2,303	\$ 9,429	\$ 0	\$ 0	\$ 555,881	\$ 0	\$0	\$ 574,673	0	0	0	0	
Stalking																		
Terrorism												$\equiv$						
Total	190	\$ 0	\$ 0	\$ 181,634	\$ 307,501	\$ 246,324	\$ 22,312	\$ 0	\$ 0	\$ 555,881	\$ 0	\$0	\$ 1,313,652	0	22	0	0	

PAYMENT STATISTICS BY CRIME TYPE Qtr	4																	
					EXPE	ENSE TYPES P	AID (in dollar	rs)								CTIMIZATIONS A CRIME TYPE		
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	85	\$ 0	\$ 0	\$ 134,552	\$ 1,366	\$ 179,667	\$ 6,985	\$ 1,023	\$ 0		\$ 0	\$ 0	\$ 323,593	0	21	0	0	
Burglary																		
Child Physical Abuse/Neglect	2	\$0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 660	\$ 0	\$ 0		\$ 0	\$0	\$ 660	0	0		0	
Child Pornography																		
Child Sexual Abuse	3	\$0	\$ 0	\$ 0	\$ 0	\$ 3,306	\$ 4,346	\$ 0	\$ 0	\$0	\$ 0	\$0	\$ 7,653	0	0		0	
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	48	\$0	\$ 0	\$ 25,000	\$ 194,263	\$ 3,530	\$0	\$ 0	\$ 0		\$ 0	\$0	\$ 222,793	0	0	0	0	
Human Trafficking												$\overline{}$						
Kidnapping												$\overline{}$						
Other Vehicular Crimes	1	\$0	\$0	\$ 0	\$ 5,000	\$0	\$0	\$0	\$0		\$0	\$0	\$ 5,000	0	0	0	0	
Robbery	4	\$0	\$0	\$ 1,690	\$0	\$ 27,475	\$0	\$0	\$0		\$0	\$0	\$ 29,166	0	0	0	0	
Sexual Assault	21	\$0	\$0	\$ 640	\$0	\$ 3,403	\$ 24,393	\$0	\$0	\$ 498,801	\$0	\$0	\$ 527,237	0	0	0	0	
Stalking	7										$\overline{}$	$\equiv$						
Terrorism	7		$\Box$					$\overline{}$			$\overline{}$	$\Box$						
Total	164	\$0	\$ 0	\$ 161,883	\$ 200,630	\$ 217,381	\$ 36,384	\$ 1,023	\$0	\$ 498,801	\$0	\$ 0	\$ 1,116,102	0	21	0	0	

PAYMENT STATISTICS BY CRIME TYPE - Aggregated																		
EXPENSE TYPES PAID (in dollars)													TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Renortion Periord	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	349	\$ 0	\$ 0	\$ 555,026	\$ 6,366	\$ 1,016,936	\$ 29,242	\$ 1,023	\$ 0		\$0	\$ 158	\$ 1,608,750	0	95	0	0	
Burglary																		
Child Physical Abuse/Neglect	4	\$ 0	\$ 0	\$ 320	\$ 0	\$ 0	\$ 745	\$ 0	\$ 0		\$0	\$ 0	\$ 1,065	0	0		0	
Child Pornography	2	NA	NA	\$ 0	\$ 0	\$ 89	\$ 3,788	NA	NA		NA	\$ 0	\$ 3,877	0	0		0	
Child Sexual Abuse	13	\$ 0	\$0	\$ 0	\$ 0	\$ 3,306	\$ 16,564	\$ 0	\$0	\$ 0	\$0	\$ 0	\$ 19,870	0	2		0	
DUI/DWI	5	\$ 0	\$0	\$ 0	\$ 8,450	\$ 26,308	\$0	\$ 0	\$ 0		\$0	\$ 0	\$ 34,758	0	0	0	0	
Fraud/Financial Crimes																		
Homicide	257	\$0	\$0	\$ 112,500	\$ 977,298	\$ 3,530	\$0	\$0	\$0		\$0	\$0	\$ 1,093,328	0	1	0	0	
Human Trafficking																		
Kidnapping	7	\$0	\$0	\$0	\$ 0	\$ 1,145	\$ 5,290	\$0	\$0		\$0	\$0	\$ 6,435	0	0	0	0	
Other Vehicular Crimes	12	\$0	\$ 0	\$ 7,474	\$ 24,600	\$ 16,247	\$ 0	\$ 0	\$0		\$0	\$ 150	\$ 48,470	0	0	0	0	
Robbery	20	\$0	\$ 0	\$ 65,405	\$ 0	\$ 76,976	\$ 1,233	\$ 0	\$0		\$0	\$0	\$ 143,614	0	0	0	0	
Sexual Assault	86	\$ 0	\$ 0	\$ 7,700	\$ 0	\$ 33,637	\$ 69,119	\$ 0	\$ 0	\$ 2,084,310	\$ 0	\$ 0	\$ 2,194,766	0	0	0	0	
Stalking			$\equiv$						$\equiv$									
Terrorism			$\equiv$															
Total	755	\$ 0	\$ 0	\$ 748,425	\$ 1,016,715	\$ 1,178,173	\$ 125,981	\$ 1,023	\$0	\$ 2,084,310	\$ 0	\$ 308	\$ 5,154,934	0	98	0	0	

#### NARRATIVE QUESTIONS

1. Please explain any significant change in the number of applications received during the reporting period.

There were no significate changes.

2. The average length of time to process an application for claim eligibility for compensation

Count days from time of receipt of application to decision. 46

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. Once an application is received, it is reviewed for completeness. The application is assigned to a caseworker who enters it in CVC system, which automatically assign a claim number. The caseworker contacts the victim or claimant in writing if any additional information is needed to process the claims. In the course of determining eligibility, the caseworker contacts law enforcement for a copy of the police report, conducts a Medicaid check contacts the prosecutor if an alleged offender is known, contacts providers to verify actual out of pocket crime related expenses (medical, funeral, counseling, loss of income/loss of support) Once the caseworker receives all of the needed information they make a recommendation on whether to pay or deny the claim. Management review the file and makes the final decision on the claims eligibility of compensation.

3. Does your state have a victim satisfaction survey?

No

4. Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.

There were no major issues or trends that impacted our program s ability to meet the needs of crime victims during this reporting period.

5. Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.

CVC just received one claim less than a month ago.

6. Please describe any notable activities during the reporting period that improved the process of victim compensation services.

Ongoing attention to improving written correspondence with victims/claimants has helped in the processing.

Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.

We have not used any VOCA Administrative funds.

8. Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.

Nο

9. Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.

CVC has collaborative relationships with the Missouri Office of Prosecuting Attorney in particular the Statewide Victim Advocate and individual circuits, law enforcement based advocates, records management/custodian, detectives and CEOs local level victim advocates (both VOCA grant funded and non-VOCA grant funded); and a variety of social service entities across the state.

10. Please explain any public outreach efforts to improve awareness of your program.

During this reporting period, the Mo CVC program has conducted 7 presentations with approximately 306 attendees. The presentation are tailored to fit the needs of the audience (law enforcement, medical/counseling providers, funeral providers, advocates, and social service workers.)

Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.

CVC provides data to the governor s office, the legislature, and other state entities. Due to the complexity of some of the data, CVC takes measures to ensure that any data shared has a clear explanation, processes and assistance in interpretation

Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.

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No additional comments at this time.

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