

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: JUSTICE, NEW HAMPSHIRE DEPARTMENT OF

POC NAME: Kathryn Fisher

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POC PHONE: 6032711261

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

2. Number of victims whose victimization is the basis for the application.

Q1: Oct-Dec 2022:
 Q2: Jan-Mar 2023:
 Q3: Apr-Jun 2023:
 Q4: Jul-Sep 2023:
 Annual:

3. Victim Demographics

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY					
American Indian or Alaska Native	0	1	2	0	3
Asian	0	1	1	1	3
Black or African American	3	4	2	1	10
Hispanic or Latino	10	7	9	8	34
Native Hawaiian or Other Pacific Islander	0	0	1	1	2
White Non-Latino or Caucasian	90	100	84	77	351
Some Other Race	1	1	0	0	2
Multiple Races	5	1	5	6	17
Not Reported	19	16	20	11	66
Not Tracked	0	0	0	0	0
Race/Ethnicity Total	128	131	124	105	488
B. GENDER					
Male	12	23	20	23	78
Female	116	105	103	81	405
Not Reported	0	3	1	1	5
Not Tracked	0	0	0	0	0
Gender Total	128	131	124	105	488
C. AGE					
Age 0- 12	14	19	17	9	59
Age 13- 17	15	8	6	6	35
Age 18- 24	16	9	14	14	53
Age 25- 59	71	72	66	68	277
Age 60 and Older	7	4	4	5	20
Not Reported	5	19	17	3	44
Not Tracked	0	0	0	0	0
Age Total	128	131	124	105	488

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Victims and indirect victims generally count as separate applications

Q2: Jan-Mar 2023:

Victims and indirect victims generally count as separate applications

Q3: Apr-Jun 2023:

Victims and indirect victims generally count as separate applications

Q4: Jul-Sep 2023:

Victims and indirect victims generally count as separate applications

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	0	0	0	0
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	1	0	1	2
D. Incomplete information	33	13	24	6	76
E. Contributory misconduct	4	1	2	0	7
F. Ineligible crime	1	3	0	5	9
G. Ineligible application	0	1	0	0	1
Other	1	0	0	0	1

Denial explanation:

Qtr 1: No evidence of a crime

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 60	\$ 0	\$ 0		\$ 0	\$ 0	\$ 60	0	1	0	0	0
Assault	56	\$ 0	NA	\$ 18,041	\$ 0	\$ 29,861	\$ 9,029	\$ 13,568	\$ 0		\$ 526	\$ 9,236	\$ 80,261	0	37	2	0	0
Burglary																		
Child Physical Abuse/Neglect	2	\$ 0	NA	\$ 7,470	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 650	\$ 8,120	0	1		0	0
Child Pornography																		
Child Sexual Abuse	16	\$ 0	NA	\$ 8,325	\$ 0	\$ 999	\$ 6,866	\$ 0	\$ 0	\$ 0	\$ 852	\$ 2,246	\$ 19,288	0	3		0	0
DUI/DWI	2	\$ 0	NA	\$ 663	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 482	\$ 0	\$ 1,145	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	14	\$ 11,419	NA	\$ 7,651	\$ 10,710	\$ 0	\$ 4,161	\$ 0	\$ 0		\$ 0	\$ 0	\$ 33,940	0	2	4	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	\$ 0	NA	\$ 0	\$ 0	\$ 1,653	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,653	0	0	0	0	0
Robbery																		
Sexual Assault	8	\$ 0	NA	\$ 4,128	\$ 0	\$ 6,871	\$ 900	\$ 0	\$ 0	\$ 0	\$ 1,276	\$ 13,174	\$ 13,174	0	2	0	0	0
Stalking	3	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,930	\$ 0		\$ 0	\$ 1,763	\$ 4,693	0	0	0	0	0
Terrorism																		
Total	103	\$ 11,419	NA	\$ 46,277	\$ 10,710	\$ 39,383	\$ 21,016	\$ 16,499	\$ 0	\$ 0	\$ 1,860	\$ 15,171	\$ 162,334	0	46	6	0	0

* Other expense explanations

Assault Security Systems - 7 claims at \$6,050.34; 10 Day Emergency Funds - 5 claims at \$2,486.71; Legal Fees for Protective Order - 1 claim at \$9,236.05
 Child Physical Abuse/Neglect 10 Day Emergency Fund -1 claim at \$650.00
 Child Sexual Abuse Locks 1 - claim at \$171.97; Security System - 2 claims at \$386.95; Legal fee Protective Order at \$1,687.50
 Sexual Assault Security System- 2 claims at \$313.26; 10 Day Emergency Funds - 2 claims at \$962.30
 Stalking Security System- 3 claims at \$1,762.80

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PAYMENT STATISTICS BY CRIME TYPE Qtr:2

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 120	\$ 0	\$ 0		\$ 0	\$ 0	\$ 120	0	1	0	0	0
Assault	48	NA	NA	\$ 20,400	\$ 0	\$ 9,278	\$ 5,737	\$ 14,651	\$ 0		\$ 73	\$ 13,081	\$ 63,220	0	38	0	0	0
Burglary																		
Child Physical Abuse/Neglect	2	NA	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 1,000	\$ 155	\$ 1,155	0	0		0	0
Child Pornography																		
Child Sexual Abuse	30	\$ 0	NA	\$ 2,005	\$ 0	\$ 62	\$ 8,478	\$ 0	\$ 0	\$ 6,110	\$ 157	\$ 2,499	\$ 19,311	0	5		0	0
DUI/DWI																		
Fraud/Financial Crimes																		
Homicide	9	\$ 0	\$ 0	\$ 8,172	\$ 7,430	\$ 0	\$ 1,050	\$ 0	\$ 0		\$ 0	\$ 0	\$ 16,652	0	2	1	0	0
Human Trafficking																		
Kidnapping																		
Other Vehicular Crimes	1	NA	NA	\$ 6,439	\$ 0	\$ 3,764	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 10,203	0	0	0	0	0
Robbery																		
Sexual Assault	62	NA	NA	\$ 5,523	\$ 0	\$ 0	\$ 3,910	\$ 0	\$ 0	\$ 37,144	\$ 0	\$ 5,946	\$ 52,523	0	3	2	0	0
Stalking	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 135	\$ 135	0	1	0	0	0
Terrorism																		
Total	154	\$ 0	\$ 0	\$ 42,539	\$ 7,430	\$ 13,104	\$ 19,295	\$ 14,651	\$ 0	\$ 43,254	\$ 1,230	\$ 21,816	\$ 163,318	0	50	3	0	0

*** Other expense explanations**

Assault Security - 10 Claims @ \$10,037.13; 10 Day Funds - 2 Claims @ \$1,043.97; Legal - 1 Claim @ \$2000.00
 Child Physical Abuse/Neglect Locks & Windows - 2 Claims @ \$154.66
 Child Sexual Abuse Locks & Windows - 1 Claim @ \$48.72; Security Systems - 2 Claims @ \$1,324.90; Legal fees -1 Claim @ \$1,125.00
 Sexual Assault Security - 1 Claim @ \$56.96; 10 day Emergency funds - 1 Claim @ \$1,000.00; Legal Fees - 4 Claims @ \$4,889.53
 Stalking Security - 1 Claim @ \$134.98

You added "Other" crime types: Criminal Threatening 2 claims (Travel @ \$91.02 & Mental Health @ \$926.85); Criminal Mischief 1 Claim (Economic Support @ \$457.68)

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 20	\$ 0	\$ 0		\$ 0	\$ 0	\$ 20	0	1	0	0	0
Assault	64	\$ 0	NA	\$ 4,582	\$ 0	\$ 12,125	\$ 8,893	\$ 22,439	\$ 0		\$ 940	\$ 20,705	\$ 69,685	0	53	3	0	0
Burglary	2	\$ 0	NA	\$ 513	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 513	0	0	0	0	0
Child Physical Abuse/Neglect	2	\$ 0	NA	\$ 0	\$ 0	\$ 1,587	\$ 0	\$ 3,300	\$ 0		\$ 0	\$ 0	\$ 4,887	0	2		0	0
Child Pornography																		
Child Sexual Abuse	18	\$ 0	NA	\$ 159	\$ 0	\$ 2,780	\$ 11,497	\$ 0	\$ 0	\$ 0	\$ 621	\$ 0	\$ 15,056	0	3		0	0
DUI/DWI	1	\$ 0	NA	\$ 18,367	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 18,367	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	4	\$ 1,440	NA	\$ 0	\$ 3,780	\$ 0	\$ 795	\$ 0	\$ 0		\$ 0	\$ 0	\$ 6,015	0	0	0	0	0
Human Trafficking	1	\$ 0	NA	\$ 540	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 540	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	3	\$ 0	NA	\$ 671	\$ 0	\$ 3,508	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 4,178	0	0	0	0	0
Robbery																		
Sexual Assault	64	\$ 0	NA	\$ 721	\$ 0	\$ 624	\$ 3,749	\$ 2,214	\$ 0	\$ 43,104	\$ 0	\$ 0	\$ 50,411	0	0	0	0	0
Stalking	6	\$ 0	NA	\$ 1,082	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 9,659	\$ 10,741	0	4	1	0	0
Terrorism																		
Total	166	\$ 1,440	NA	\$ 26,635	\$ 3,780	\$ 20,624	\$ 24,954	\$ 27,952	\$ 0	\$ 43,104	\$ 1,561	\$ 30,364	\$ 180,414	0	63	4	0	0

* Other expense explanations

Assault Door locks & Windows (2 - \$1,592.29); Security (19 - \$14,711.28); 10 day funds (3 - \$2,001.66); Other - Legal Fees (1 - \$2,400)
 Stalking Security

You added "Other" crime types: Criminal threatening (1); criminal mischief (2)

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE Qtr:4

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	1	NA	NA	\$ 0	\$ 0	\$ 0	\$ 20	\$ 0	NA		\$ 0	\$ 0	\$ 20	0	1	0	0	0
Assault	41	NA	NA	\$ 5,663	NA	\$ 18,092	\$ 5,765	\$ 27,689	NA		\$ 426	\$ 4,689	\$ 62,323	0	31	1	0	0
Burglary	2	NA	NA	\$ 0	NA	\$ 209	\$ 0	\$ 1,950	NA		\$ 0	\$ 0	\$ 2,159	0	0	0	0	0
Child Physical Abuse/Neglect	1	NA	NA	\$ 0	NA	\$ 0	\$ 0	\$ 1,700	NA		\$ 0	\$ 0	\$ 1,700	0	1		0	0
Child Pornography																		
Child Sexual Abuse	25	NA	NA	\$ 583	NA	\$ 1,922	\$ 4,647	\$ 5,000	\$ 0	\$ 5,965	\$ 1,707	\$ 2,335	\$ 22,159	0	11		0	0
DUI/DWI	2	NA	NA	\$ 4,521	NA	\$ 0	\$ 0	\$ 0	NA		\$ 0	\$ 0	\$ 4,521	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	9	\$ 2,543	NA	\$ 0	\$ 24,945	\$ 0	\$ 993	\$ 0	NA		\$ 0	\$ 2,997	\$ 31,477	0	4	1	0	0
Human Trafficking	1	NA	\$ 0	\$ 0	NA	\$ 0	\$ 0	\$ 1,955	\$ 0		\$ 0	\$ 0	\$ 1,955	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	3	NA	NA	\$ 4,488	NA	\$ 240	\$ 0	\$ 0	NA		\$ 196	\$ 0	\$ 4,924	0	0	0	0	0
Robbery																		
Sexual Assault	67	NA	NA	\$ 1,225	NA	\$ 2,380	\$ 7,647	\$ 234	\$ 0	\$ 50,458	\$ 0	\$ 0	\$ 61,945	0	5	0	0	0
Stalking	4	NA	NA	\$ 0	NA	\$ 0	\$ 600	\$ 3,165	NA		\$ 0	\$ 209	\$ 3,973	0	2	1	0	0
Terrorism																		
Total	156	\$ 2,543	\$ 0	\$ 16,480	\$ 24,945	\$ 22,843	\$ 19,672	\$ 41,693	\$ 0	\$ 56,424	\$ 2,330	\$ 10,229	\$ 197,157	0	55	3	0	0

*** Other expense explanations**

Assault Locks & Windows 1 Claim @ 379.00; Security Systems 3 Claims @ \$1082.64; Legal fees for Protective Order 1 Claim @ \$3227.01
 Child Sexual Abuse Locks & Windows 1 Claim @ 192.08; Security Systems 1 Claims @ \$1692.50; Legal fees for Protective Order 1 Claim @ \$450.00
 Homicide Security 1 Claim \$2997.03
 Sexual Assault Security - 1 claim \$3134.55
 Stalking Locks & Windows - 1 Claim \$208.86

Victim Compensation Formula Grant Program - October 01, 2022 - September 30, 2023

PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	4	\$ 0	NA	\$ 0	\$ 0	\$ 0	\$ 220	\$ 0	\$ 0		\$ 0	\$ 0	\$ 220	0	4	0	0	0
Assault	209	\$ 0	NA	\$ 48,686	\$ 0	\$ 69,355	\$ 29,425	\$ 78,347	\$ 0		\$ 1,965	\$ 47,711	\$ 275,489	0	159	6	0	0
Burglary	4	\$ 0	NA	\$ 513	\$ 0	\$ 209	\$ 0	\$ 1,950	\$ 0		\$ 0	\$ 0	\$ 2,672	0	0	0	0	0
Child Physical Abuse/Neglect	7	\$ 0	NA	\$ 7,470	\$ 0	\$ 1,587	\$ 0	\$ 5,000	\$ 0		\$ 1,000	\$ 805	\$ 15,862	0	4		0	0
Child Pornography																		
Child Sexual Abuse	89	\$ 0	NA	\$ 11,071	\$ 0	\$ 5,764	\$ 31,487	\$ 5,000	\$ 0	\$ 12,076	\$ 3,337	\$ 7,080	\$ 75,814	0	22		0	0
DUI/DWI	5	\$ 0	NA	\$ 23,551	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 482	\$ 0	\$ 24,033	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	36	\$ 15,401	\$ 0	\$ 15,823	\$ 46,865	\$ 0	\$ 6,998	\$ 0	\$ 0		\$ 0	\$ 2,997	\$ 88,084	0	8	6	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 540	\$ 0	\$ 0	\$ 0	\$ 1,955	\$ 0		\$ 0	\$ 0	\$ 2,495	0	0	0	0	0
Kidnapping																		
Other Vehicular Crimes	8	\$ 0	NA	\$ 11,598	\$ 0	\$ 9,164	\$ 0	\$ 0	\$ 0		\$ 196	\$ 0	\$ 20,958	0	0	0	0	0
Robbery																		
Sexual Assault	201	\$ 0	NA	\$ 11,596	\$ 0	\$ 9,874	\$ 16,206	\$ 2,448	\$ 0	\$ 130,706	\$ 0	\$ 7,222	\$ 178,052	0	10	2	0	0
Stalking	14	\$ 0	NA	\$ 1,082	\$ 0	\$ 0	\$ 600	\$ 6,095	\$ 0		\$ 0	\$ 11,766	\$ 19,543	0	7	2	0	0
Terrorism																		
Total	579	\$ 15,401	\$ 0	\$ 131,930	\$ 46,865	\$ 95,953	\$ 84,937	\$ 100,795	\$ 0	\$ 142,781	\$ 6,980	\$ 77,580	\$ 703,223	0	214	16	0	0

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**

The NH Victims Compensation program has noted a significant decrease in the number of applications received during the reporting period compared to 2022. A 41% decrease in the number of applications received during the reporting period July 1, 2023, to September 30, 2023, compared to the same period in 2022. This may be a result of the significant increase in applications the program experienced post-COVID. NH only saw an 8% decrease in the number of applications from the current reporting period compared to the last reporting period of April 1, 2023, to June 30, 2023. As the new program coordinator continues to focus her time on outreach and detailing the program to community organizations and crisis centers, which have significant turnover in staffing, it is anticipated that the number of new applications will increase.

2. **The average length of time to process an application for claim eligibility for compensation**

Count days from time of receipt of application to decision. 57

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) New workloads are evaluated for eligibility by the Claims Examiner and missing documentation is requested. 3) Claims Examiners submit reviewed claims with Decision recommendations to the Claims Supervisor. 4) The Claims Supervisor reviews all claims for accuracy and submits Claim Decision and Supporting Documentation to a five (5) member Board. 5) The Board reviews all claims for Approval or Denial leading to an Interim Decision. Interim Decision is mailed to the Claimant. 6) The Claimant has fifteen (15) days to Appeal an Interim Decision to the Board. Appealed Interim Decisions result in Hearings. The result of any Hearing may be to Affirm, Modify, or Reverse the Interim Decision. 7) After the fifteen days has elapsed, the Interim Decision is forwarded to the Executive Director/Designee to be reviewed a signed resulting in a Final Decision.

3. **Does your state have a victim satisfaction survey?**

No

4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**

During this past fiscal year, the program has had significant staffing changes. Both the Program Coordinator and a Program Specialist took on new promotions and responsibilities with the Grants Management Unit. The new Program Coordinator has worked diligently to learn the roles and responsibilities associated with this position, as well as maintaining excellent communication with various grant partners. The new Program Specialist is expected to begin before the end of the calendar year. The New Hampshire Victims Compensation Program has encountered no other emerging and/or major issues or notable trends that affects the program's ability to meet the needs of crime victims during the reporting period.

5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**

The New Hampshire Victims Compensation Program has an excellent working relationship with the Victim/Witness Advocate at the N.H. U.S. Attorney's Office. Moreover, the program works well with the local FBI pertaining to victims of federal crimes.

6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**

The New Hampshire Victims Compensation Program nearly completed the process of updating our database to a cloud-based system. The system improves the process of victim compensation services by, among other things, allowing victims to check the status of their claim or payments via a secure remote access, allowing them to upload documents to directly into their claim, and is expected to include a messaging platform for claimants and claims processors to communicate. This update should reduce the time claimants wait for a response to their inquiries.

7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**

No VOCA Compensation Administrative funds were used during the reporting period.

8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**

There were no law, initiatives or policy changes in our state regarding victim compensation during the reporting period.

9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**

The NH Victims' Compensation Program's continued outreach provides system-coordination with various stakeholders and opens barriers for victims who may have not otherwise applied for services. Over the past reporting period, the Program Coordinator for the New Hampshire Victims' Compensation Program has attended various meetings via WebEx and Zoom, and provided information on how agencies can work together to provide services to crime victims. Meetings were held with the Sexual Assault Nurse Examiners Board, the NH Attorney General's Trask Force on Child Abuse and Neglect and the State Victims Assistance Statewide Steering Committee to discuss how this program assists victims of crime. The Program Coordinator is also a member of the Sexual Assault Nurse Examiners Board, where she provides insight and information concerning the Victims' Compensation Program.

10. **Please explain any public outreach efforts to improve awareness of your program.**

Outreach and training are a priority of the New Hampshire Victims Compensation Program. During this reporting period, the Program Coordinator met with the New Hampshire Association of Chiefs of Police, Child Advocacy Centers, crisis center and system-based advocates. The Program Coordinator is currently averaging one outreach presentation per week to address compensation concerns or questions with law enforcement, advocates and health care service providers. New information forms are in the process of being created to assist with the application and eligibility process for survivors and those who work with them.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

The NH Victims Compensation Program provides quarterly reports to the NH governor. The reports consist of the number of applications received, claims approved and denied. It also contains the top five payments by service type and the number and amount paid for forensic sexual assault exams. NH RSA 21-M:8-g requires an annual report from the NH Victim Assistance Commission. The report was filed with the NH House Ways and Means Committee, the NH Senate Ways and Means Committee, the NH House Criminal Justice and Public Safety Committee and the NH Senate Judiciary Committee.

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

The New Hampshire Victims' Compensation Program strives to improve victim services. It is our desire to add additional benefits (such as childcare for victims going to court) however; we do not have the funding to meet this need. These financial increases prevent the program from adding additional services without additional funding. It is the hope that Congress and OVC will reevaluate reimbursement rates to compensation programs and increase VOCA funds for compensation programs by changing the statutory allocation formula, as proposed by NACVCB.