

Office for Victims of Crime
Victim Compensation Formula Grant Program
Annual Performance Measures Report
October 01, 2022 - September 30, 2023

GRANTEE INFORMATION

ORGANIZATION NAME: JUSTICE, OREGON DEPARTMENT OF

POC NAME: Christy Simon

POC EMAIL: christy.a.simon@doj.state.or.us

POC PHONE: 503-378-6272

POPULATION DEMOGRAPHICS

1. Number of people for whom an application was made for victim compensation benefits during the reporting period.
- Q1: Oct-Dec 2022:
- Q2: Jan-Mar 2023:
- Q3: Apr-Jun 2023:
- Q4: Jul-Sep 2023:
- Annual:

2. Number of victims whose victimization is the basis for the application.
- Q1: Oct-Dec 2022:
- Q2: Jan-Mar 2023:
- Q3: Apr-Jun 2023:
- Q4: Jul-Sep 2023:
- Annual:

3. Victim Demographics		Number of Victims				
Population		Q1	Q2	Q3	Q4	Annual
A. RACE/ETHNICITY						
American Indian or Alaska Native		0	14	11	16	41
Asian		3	7	7	11	28
Black or African American		2	3	12	13	30
Hispanic or Latino		38	59	45	42	184
Native Hawaiian or Other Pacific Islander		0	2	0	0	2
White Non-Latino or Caucasian		171	194	183	197	745
Some Other Race		0	6	5	8	19
Multiple Races		0	13	9	15	37
Not Reported		191	198	853	894	2136
Not Tracked		672	702	0	2	1376
	Race/Ethnicity Total	1077	1198	1125	1198	4598
B. GENDER						
Male		314	284	262	253	1113
Female		472	575	549	502	2098
Not Reported		275	334	304	437	1350
Not Tracked		16	5	10	6	37
	Gender Total	1077	1198	1125	1198	4598
C. AGE						
Age 0- 12		467	509	442	486	1904
Age 13- 17		242	313	299	304	1158
Age 18- 24		66	83	61	68	278
Age 25- 59		281	249	295	304	1129
Age 60 and Older		21	43	28	36	128
Not Reported		0	1	0	0	1
Not Tracked		0	0	0	0	0
	Age Total	1077	1198	1125	1198	4598

PERFORMANCE MEASURES

4. Based on your program's general procedure, indicate if

Q1: Oct-Dec 2022:

Only one application is usually counted per crime

Q2: Jan-Mar 2023:

Only one application is usually counted per crime

Q3: Apr-Jun 2023:

Only one application is usually counted per crime

Q4: Jul-Sep 2023:

Only one application is usually counted per crime

5. Number of new applications **received** during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

6. Number of applications **approved** during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

7. Number of applications **denied/closed**. (i.e., applications that were not approved) during the reporting period.

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

Reason(s) for denial or close status applicable for the reporting period:

Population	Number of Victims				
	Q1	Q2	Q3	Q4	Annual
A. Application not filed within time limit	0	0	0	0	0
B. Failure to report to police	0	1	0	0	1
C. Failure to cooperate with law enforcement, victim/witness coordinator, and/or other official required by program	0	0	0	0	0
D. Incomplete information	0	0	1	0	1
E. Contributory misconduct	0	0	0	6	6
F. Ineligible crime	18	64	60	52	194
G. Ineligible application	6	11	6	5	28
Other	26	8	11	8	53

Denial explanation:

Qtr 1: wrongful act 3, lack sufficient evidence 5, suspended no report 6, duplicate claim 11, withdrawn 1

Qtr 2: lack of sufficient evidence 5, claim withdrawn 1, suspend no report 1, abandoned 1

Qtr 3: claim withdrawn, lack of sufficient evidence, recon denied,

Qtr 4: Withdraw 3, duplicate 5

8. Number of applications received for Sexual Assault Forensic Examinations during the reporting period

Q1: Oct-Dec 2022:

Q2: Jan-Mar 2023:

Q3: Apr-Jun 2023:

Q4: Jul-Sep 2023:

Annual:

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PAYMENT STATISTICS BY CRIME TYPE Qtr:1

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	288	\$ 0	\$ 0	\$ 220,603	\$ 0	\$ 411,671	\$ 54,845	\$ 0	\$ 0		\$ 2,717	\$ 10,123	\$ 699,959	0	91	0	12	0
Burglary																		
Child Physical Abuse/Neglect	42	\$ 0	\$ 0	\$ 0	\$ 0	\$ 28,255	\$ 7,583	\$ 0	\$ 0		\$ 0	\$ 0	\$ 35,838	0	0		0	0
Child Pornography																		
Child Sexual Abuse	146	\$ 0	\$ 0	\$ 0	\$ 0	\$ 49,492	\$ 108,053	\$ 0	\$ 0	\$ 18,735	\$ 3,000	\$ 0	\$ 179,280	0	0		0	0
DUI/DWI	11	\$ 0	\$ 0	\$ 21,069	15955.470.00	\$ 27,306	9445.000.00	\$ 0	\$ 0		\$ 0	\$ 0	\$ 73,776	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	94	\$ 0	\$ 0	\$ 19,375	\$ 239,741	\$ 18,867	\$ 20,017	\$ 0	\$ 0		\$ 0		\$ 298,001	0	10	0	0	0
Human Trafficking																		
Kidnapping	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 841	\$ 60	\$ 0	\$ 0		\$ 0	\$ 0	\$ 901	0	2	0	0	0
Other Vehicular Crimes	15	\$ 0	\$ 0	\$ 24,465	\$ 11,640	\$ 11,142	\$ 1,050	\$ 0	\$ 0		\$ 0	\$ 1,397	\$ 49,694	0	0	0	0	0
Robbery	2	\$ 0	\$ 0	\$ 653	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 653	0	1	0	0	0
Sexual Assault	323	\$ 0	\$ 0	\$ 66,722	\$ 0	\$ 34,792	\$ 27,722	\$ 0	\$ 0	\$ 289,413	\$ 262	\$ 0	\$ 418,911	0	4	0	0	0
Stalking	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 5,643	\$ 1,505	\$ 0	\$ 0		\$ 0	\$ 0	\$ 7,148	0	1	0	0	0
Terrorism																		
Total	929	\$ 0	\$ 0	\$ 352,887	\$ 251,381	\$ 588,010	\$ 220,835	\$ 0	\$ 0	\$ 308,148	\$ 5,979	\$ 11,519	\$ 1,764,161	0	109	0	12	0

* Other expense explanations

Assault Medical equipment
 Other Vehicular Crimes Medical equipment

You added "Other" crime types: Mass casualty, hate/bias, harrassment

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EXPENSE TYPES PAID (in dollars)														TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral/Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,558	\$ 125	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,683	0	0	0	0	0
Assault	841	\$ 0	\$ 0	\$ 245,360	\$ 0	\$ 302,031	\$ 42,394	\$ 0	\$ 0		\$ 1,464	\$ 0	\$ 591,248	0	303	0	26	1
Burglary																		
Child Physical Abuse/Neglect	117	\$ 0	\$ 0	\$ 0	\$ 0	\$ 32,764	\$ 7,515	\$ 0	\$ 0		\$ 0	\$ 0	\$ 40,279	0	12	0	0	0
Child Pornography																		
Child Sexual Abuse	371	\$ 0	\$ 0	\$ 0	\$ 0	\$ 41,294	\$ 57,233	\$ 0	\$ 0	\$ 38,646	\$ 0	\$ 0	\$ 137,173	0	0	0	0	0
DUI/DWI	109	\$ 0	\$ 0	\$ 49,948	\$ 13,110	\$ 56,955	\$ 175	\$ 0	\$ 0		\$ 0	\$ 0	\$ 120,188	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	178	\$ 0	\$ 0	\$ 53,372	\$ 117,216	\$ 1,747	\$ 18,875	\$ 0	\$ 0		\$ 0	\$ 0	\$ 191,210	0	35	0	0	0
Human Trafficking																		
Kidnapping	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,433	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,433	0	0	0	0	0
Other Vehicular Crimes	64	\$ 0	\$ 0	\$ 52,390	\$ 11,353	\$ 19,388	\$ 1,050	\$ 0	\$ 0		\$ 0	\$ 0	\$ 84,181	0	0	0	0	0
Robbery	11	\$ 0	\$ 0	\$ 268	\$ 0	\$ 41,300	\$ 3,933	\$ 0	\$ 0		\$ 0	\$ 0	\$ 45,501	0	0	0	0	0
Sexual Assault	376	\$ 0	\$ 0	\$ 41,398	\$ 0	\$ 10,763	\$ 17,620	\$ 0	\$ 0	\$ 261,439	\$ 0	\$ 0	\$ 331,221	0	19	0	0	0
Stalking	14	\$ 0	\$ 0	\$ 120	\$ 0	\$ 190	\$ 3,393	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,702	0	10	0	0	0
Terrorism																		
Total	2,084	\$ 0	\$ 0	\$ 442,856	\$ 141,679	\$ 513,424	\$ 152,311	\$ 0	\$ 0	\$ 300,086	\$ 1,464	\$ 0	\$ 1,551,820	0	379	0	26	1

You added "Other" crime types: Harrassment, mass casualty

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PAYMENT STATISTICS BY CRIME TYPE Qtr:3														EXPENSE TYPES PAID (in dollars)					TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE				
TYPES OF CRIME	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period					
Arson	1	\$ 0	\$ 0	\$ 0	\$ 0	\$ 177	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 177	0	0	0	0	0						
Assault	282	\$ 0	\$ 0	\$ 190,799	\$ 0	\$ 235,903	\$ 28,894	\$ 0	\$ 0	\$ 71	\$ 0	\$ 455,667	0	105	0	4	0						
Burglary																							
Child Physical Abuse/Neglect	101	\$ 0	\$ 0	\$ 0	\$ 0	\$ 30,578	\$ 9,539	\$ 0	\$ 0	\$ 0	\$ 0	\$ 40,117	0	11	0	0	0						
Child Pornography																							
Child Sexual Abuse	220	\$ 0	\$ 0	\$ 1,860	\$ 0	\$ 42,549	\$ 88,487	\$ 0	\$ 0	\$ 0	\$ 0	\$ 132,896	0	0	0	0	0						
DUI/DWI	21	\$ 0	\$ 0	\$ 22,478	\$ 0	\$ 21,215	\$ 2,535	\$ 0	\$ 0	\$ 0	\$ 0	\$ 46,228	0	0	0	0	0						
Fraud/Financial Crimes																							
Homicide	100	\$ 0	\$ 0	\$ 43,031	\$ 220,095	\$ 7,277	\$ 19,147	\$ 0	\$ 0	\$ 0	\$ 0	\$ 289,550	0	15	0	0	0						
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 590	\$ 338	\$ 0	\$ 0	\$ 0	\$ 0	\$ 928	0	0	0	0	0						
Kidnapping	2	\$ 0	\$ 0	\$ 720	\$ 0	\$ 27	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 747	0	2	0	0	0						
Other Vehicular Crimes	30	\$ 0	\$ 0	\$ 20,440	\$ 0	\$ 33,131	\$ 1,822	\$ 0	\$ 0	\$ 0	\$ 0	\$ 55,393	0	0	0	0	0						
Robbery	4	\$ 0	\$ 0	\$ 1,064	\$ 0	\$ 424	\$ 955	\$ 0	\$ 0	\$ 0	\$ 0	\$ 2,444	0	0	0	0	0						
Sexual Assault	310	\$ 0	\$ 0	\$ 17,464	\$ 0	\$ 11,704	\$ 21,276	\$ 0	\$ 0	\$ 288,868	\$ 0	\$ 339,313	0	6	0	0	0						
Stalking	7	\$ 0	\$ 0	\$ 8,588	\$ 0	\$ 1,943	\$ 1,460	\$ 0	\$ 0	\$ 0	\$ 0	\$ 11,992	0	3	0	0	0						
Terrorism																							
Total	1,080	\$ 0	\$ 0	\$ 306,445	\$ 220,095	\$ 385,517	\$ 174,452	\$ 0	\$ 0	\$ 288,868	\$ 71	\$ 1,375,449	0	142	0	4	0						
You added "Other" crime types: Harassment																							

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PAYMENT STATISTICS BY CRIME TYPE Qtr:4																		
TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson																		
Assault	280	\$ 0	\$ 0	\$ 194,313	\$ 0	\$ 219,274	\$ 29,739	\$ 0	\$ 0		\$ 0	\$ 2,948	\$ 446,273	0	115	0	9	1
Burglary																		
Child Physical Abuse/Neglect	90	\$ 0	\$ 0	\$ 0	\$ 0	\$ 29,805	\$ 12,670	\$ 0	\$ 0		\$ 0	\$ 0	\$ 42,475	0	14		0	0
Child Pornography																		
Child Sexual Abuse	209	\$ 0	\$ 0	\$ 1,043	\$ 0	\$ 35,744	\$ 77,030	\$ 0	\$ 0	\$ 12,200	\$ 0	\$ 0	\$ 126,017	0	0		0	0
DUI/DWI	22	\$ 0	\$ 0	\$ 11,075	\$ 0	\$ 19,496	\$ 1,817	\$ 0	\$ 0		\$ 0	\$ 367	\$ 32,755	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	101	\$ 0	\$ 0	\$ 60,254	\$ 203,703	\$ 1,779	\$ 17,487	\$ 0	\$ 0		\$ 0	\$ 0	\$ 283,224	0	13	0	0	0
Human Trafficking																		
Kidnapping	5	\$ 0	\$ 0	\$ 439	\$ 0	\$ 1,749	\$ 4,549	\$ 0	\$ 0		\$ 0	\$ 0	\$ 6,736	0	1	0	0	0
Other Vehicular Crimes	31	\$ 0	\$ 0	\$ 17,334	\$ 0	\$ 15,613	\$ 1,483	\$ 0	\$ 0		\$ 1,064	\$ 24,000	\$ 59,494	0	0	0	0	0
Robbery	5	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,133	\$ 0	\$ 0	\$ 0		\$ 0	\$ 0	\$ 17,133	0	0	0	0	0
Sexual Assault	358	\$ 0	\$ 0	\$ 14,339	\$ 0	\$ 33,294	\$ 33,532	\$ 0	\$ 0	\$ 330,531	\$ 0	\$ 0	\$ 411,696	0	5	0	0	0
Stalking	6	\$ 0	\$ 0	\$ 9,358	\$ 0	\$ 2,865	\$ 945	\$ 0	\$ 0		\$ 0	\$ 0	\$ 13,168	0	2	0	0	0
Terrorism																		
Total	1,107	\$ 0	\$ 0	\$ 308,155	\$ 203,703	\$ 376,752	\$ 179,251	\$ 0	\$ 0	\$ 342,731	\$ 1,064	\$ 27,315	\$ 1,438,971	0	150	0	9	1
* Other expense explanations																		
Assault	Medical Equipment																	
DUI/DWI	Medical Equipment																	
Other Vehicular Crimes	Medical Equipment																	
You added "Other" crime types: Harassment, Mass Casualty																		

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PAYMENT STATISTICS BY CRIME TYPE - Aggregated

TYPES OF CRIME	EXPENSE TYPES PAID (in dollars)												TYPES OF VICTIMIZATIONS RELATED TO A CRIME TYPE					
	Total Number of Applications Paid During the Reporting Period	Crime Scene Clean Up	Dependent Care	Economic Support	Funeral Burial	Medical/Dental (except mental health)	Mental Health	Relocation	Replacement Services	Sexual Assault Forensic Exams	Travel	Other (please explain)	Total Paid for this Crime Type	Number of Applications Related to Bullying that were Paid During the Reporting Period	Number of Applications Related to Domestic and Family Violence that were Paid During the Reporting Period	Number of Applications Related to Elder Abuse/Neglect that were Paid During the Reporting Period	Number of Applications Related to Hate Crimes that were Paid During the Reporting Period	Number of Applications Related to Mass Violence that were Paid During the Reporting Period
Arson	3	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,735	\$ 125	\$ 0	\$ 0		\$ 0	\$ 0	\$ 3,860	0	0	0	0	0
Assault	1,691	\$ 0	\$ 0	\$ 851,074	\$ 0	\$ 1,168,879	\$ 155,872	\$ 0	\$ 0		\$ 4,252	\$ 13,071	\$ 2,193,148	0	614	0	51	2
Burglary																		
Child Physical Abuse/Neglect	350	\$ 0	\$ 0	\$ 0	\$ 0	\$ 121,401	\$ 37,307	\$ 0	\$ 0		\$ 0	\$ 0	\$ 158,708	0	37		0	0
Child Pornography																		
Child Sexual Abuse	946	\$ 0	\$ 0	\$ 2,903	\$ 0	\$ 169,079	\$ 330,803	\$ 0	\$ 0	\$ 69,581	\$ 3,000	\$ 0	\$ 575,365	0	0		0	0
DUI/DWI	163	\$ 0	\$ 0	\$ 104,570	\$ 13,110	\$ 124,973	\$ 4,527	\$ 0	\$ 0		\$ 0	\$ 367	\$ 272,947	0	0	0	0	0
Fraud/Financial Crimes																		
Homicide	473	\$ 0	\$ 0	\$ 176,033	\$ 780,756	\$ 29,669	\$ 75,526	\$ 0	\$ 0		\$ 0	\$ 0	\$ 1,061,984	0	73	0	0	0
Human Trafficking	2	\$ 0	\$ 0	\$ 0	\$ 0	\$ 590	\$ 338	\$ 0	\$ 0		\$ 0	\$ 0	\$ 928	0	0	0	0	0
Kidnapping	11	\$ 0	\$ 0	\$ 1,159	\$ 0	\$ 6,050	\$ 4,609	\$ 0	\$ 0		\$ 0	\$ 0	\$ 11,817	0	5	0	0	0
Other Vehicular Crimes	140	\$ 0	\$ 0	\$ 114,629	\$ 22,993	\$ 79,274	\$ 5,405	\$ 0	\$ 0		\$ 1,064	\$ 25,397	\$ 248,761	0	0	0	0	0
Robbery	22	\$ 0	\$ 0	\$ 1,986	\$ 0	\$ 58,857	\$ 4,888	\$ 0	\$ 0		\$ 0	\$ 0	\$ 65,731	0	1	0	0	0
Sexual Assault	1,367	\$ 0	\$ 0	\$ 139,924	\$ 0	\$ 90,554	\$ 100,149	\$ 0	\$ 0	\$ 1,170,252	\$ 262	\$ 0	\$ 1,501,140	0	34	0	0	0
Stalking	32	\$ 0	\$ 0	\$ 18,066	\$ 0	\$ 10,641	\$ 7,303	\$ 0	\$ 0		\$ 0	\$ 0	\$ 36,010	0	16	0	0	0
Terrorism																		
Total	5,200	\$ 0	\$ 0	\$ 1,410,344	\$ 816,859	\$ 1,863,702	\$ 726,849	\$ 0	\$ 0	\$ 1,239,833	\$ 8,578	\$ 38,835	\$ 6,130,401	0	780	0	51	2

NARRATIVE QUESTIONS

1. **Please explain any significant change in the number of applications received during the reporting period.**
We have not seen any significant change in the number of applications yet.
2. **The average length of time to process an application for claim eligibility for compensation**
Count days from time of receipt of application to decision. 72

Please explain your state's procedure for processing an application for claim eligibility, from time of receipt of application to decision. 1) New applications are received and entered into a database by a Claims Processor. 2) Reports and verification forms are obtained by a Claims Specialist. 3) New workloads are evaluated for eligibility by the Claims Examiner. 4) Claims Examiner will Approve a claim for eligibility and the claim decision is sent to the Claimant. 5) Any application that is Denied is brought to a weekly claims staffing and staffed with all Claims Examiners and the Compensation Manager. 6) The Compensation Manager reviews the Denial for accuracy and the Claims Examiner mails the decision to the Claimant. 7) The Claimant has 90 days to request a reconsideration related to the Denied decision. 8) If a request for reconsideration is received it and any supporting documentation are reviewed by the original Claims Examiner who processed the Denial. 9) If the Claims Examiner upholds their Denial then the application is forwarded to a second Claims Examiner for a full review. 10) If the second Claims Examiner determines that the claim should be accepted based on new evidence, they may do so. If they believe it should be upheld, they are required to staff it again with the entire group and the Compensation manager. Then the denial decision for Reconsideration is mailed to the Claimant. 11) The Claimant can then appeal this upheld denial to the Workers Comp Board for a final decision.
3. **Does your state have a victim satisfaction survey?**
No
4. **Please describe any emerging/major issues or notable trends that were encountered in your state that had an impact on your program's ability to meet the needs of crime victims during the reporting period.**
Due to statutory changes that reduced eligibility restrictions and increased benefits for victims this resulted in an increase in claim management and workload for staff without additional positions. With the updates to statute, we are going to be in a position where its going to be difficult to serve victims in a timely manner.
5. **Please describe in detail efforts taken to serve Victims of Federal Crime during the reporting period.**
We recently met with advocates with FBI to ensure they understood program requirements when serving victims in applying for CVC benefits. Also, to assist with reporting requirements, these advocates can assist in providing CVC with the necessary information to process the victims claim.
6. **Please describe any notable activities during the reporting period that improved the process of victim compensation services.**
Our Division went through a restructure this past year to streamline our determination and payments processes. Our average determination went from 90-120 days down to an average of 72 days. Payment processing went from 90 days down to an average of 45 days.
7. **Please describe in detail ways in which your state used VOCA Administrative funds and the impact of these funds on the state's ability to improve victim compensation services during the reporting period.**
VOCA Admin funds are used to fund Compensation positions.
8. **Were there any laws, initiatives, or policy changes in your state regarding victim compensation during the reporting period? If yes, please briefly describe them and their impact.**
The statutory changes including increasing the weekly allowable for loss of support payments, adding an award for lost wages for parents of minor children, removing restrictions for reporting and incarcerated victims, added a crime scene clean up award and increasing funeral benefits, open benefits to witness of homicide. While these changes provided increased benefits for victims, the workload for staff increased without additional positions. We do not know the full impact these changes will have on our program since these changes would not have been reflected in this reporting period yet.
9. **Please describe system-coordination efforts with prosecutors, law enforcement, courts, U.S. attorneys' offices, tribal systems, State VOCA Victim Assistance Coordinator, or other key personnel within the criminal justice system in your state to reduce barriers to victims who may apply to receive victim compensation.**
We have an online training system that allows each of our grant funded organizations and anyone serving victims to take the CVC two-part training series anytime its necessary for them to do so. We recently provided three webinars to provide program update information. We would like to be able to do more trainings and collaboration with our community partners. We would need to increase our staff so this could be possible.
10. **Please explain any public outreach efforts to improve awareness of your program.**

We would like to be able to do more outreach with our community partners. We could increase our staff so this would be possible.

11. **Please list any other outcome measure(s) that are reported to the governor, legislature, or other state entity that have not been reported in this submission. Provide the actual measure(s). The data may be reported separately in your progress report.**

N/A

12. **Please provide any additional comments that are helpful to improving the Victim Compensation state and/or federal program.**

N/A